



Portal User Guide

Gambler's Subtle Assist

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Managing Gambler's Subtle Assist

The Portal allows you to view and maintain your use of the Gambler's Subtle Assist program.

Gambler's Subtle Assist enables gamblers to act responsibly with their gambling entertainment by applying self-imposed restrictions and exclusions to their activities. Gamblers can set limits for different forms of gambling that are triggered by:

- Time spent gambling.
- Number of gambling sessions over a period.
- Gambling expenditure within a day, week, month and year.
- Total losses.
- Bet sizes and machine denominations.

Gamblers can also create exclusions to prevent them gambling on certain days such as pay days and pension days.

See:

- *Creating a new GSA card* on page 7.
- *Finding a GSA card* on page 11.
- *Editing a GSA card* on page 12.

Blocking and un-blocking cards

In addition to the self-imposed limits on the cards, GSA allows you to manually block GSA cards, cutting gamblers off from gambling activities until the card is un-blocked. See:

- *Blocking a GSA card* on page 36.
- *Un-blocking a GSA card* on page 40.

Cashless playing

GSA cards can be pre-loaded with money and used at the gambling machines instead of inserting cash. Cards can be restricted so that the card-holder is only permitted to gambling with funds that have been loaded onto the card, to help them plan an appropriate amount to gamble. See:

- *Depositing money on a card* on page 44.
- *Checking a card's balance* on page 49.
- *Refunding money from a card* on page 54.

Reporting

The Portal provides a wide variety of reports to examine gambling activities, including:

- Global activity.
- Individual gambling sessions.
- Activity at gambling machines, both over time and within a specific session.
- Activity for a specific card and session.
- Activity during individual spins.
- Statistical analysis identifying problem gamblers.

Also see:

- *GSA Card Maintenance screen* on page 14.
- *GSA Card Block Request screen* on page 38.
- *GSA Card Un-Block Card screen* on page 42.
- *GSA Card Deposit screen* on page 46.
- *GSA Card Deposit Enquiry screen* on page 51.
- *GSA Card Refund screen* on page 56.
- *Online GSA Upload screen* on page 94.
- *Card Sessions report* on page 96.
- *Summary Sessions per Machine report* on page 101.
- *Machine by Betting report* on page 107.
- *Machine Summary by Card report* on page 113.
- *Machine Summary report* on page 119.
- *Session Spins report* on page 126.
- *Summary Sessions report* on page 131.
- *Venue by Betting report* on page 137.
- *Configuring GSA session imports for your company* on page 69.
- *Configuring GSA terminal imports for your company* on page 86.
- *Configuring GSA Gambler imports for your company* on page 60.
- *Configuring GSA Spin imports for your company* on page 82.

What you can do:


- *Creating a new GSA card* on page 7.
- *Finding a GSA card* on page 11.

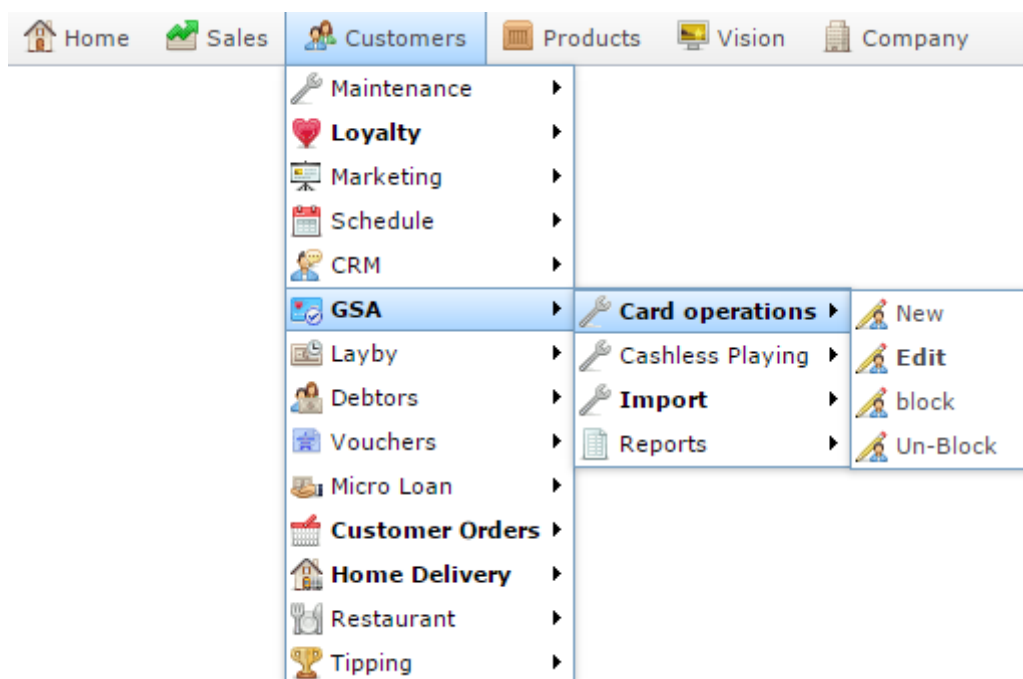
- *Editing a GSA card* on page 12.
- *Blocking a GSA card* on page 36.
- *Un-blocking a GSA card* on page 40.
- *Depositing money on a card* on page 44.
- *Checking a card's balance* on page 49.
- *Refunding money from a card* on page 54.
- *Importing GSA cards* on page 59.
- *Importing gambling session data* on page 68.
- *Importing spin data* on page 77.
- *Importing gambling machine data* on page 85.
- *Preparing the session import CSV file* on page 73.
- *Preparing the gaming machine import CSV file* on page 90.
- *Preparing the gambler import CSV file* on page 64.
- *Preparing the spin import CSV file* on page 78.

Creating a new GSA card

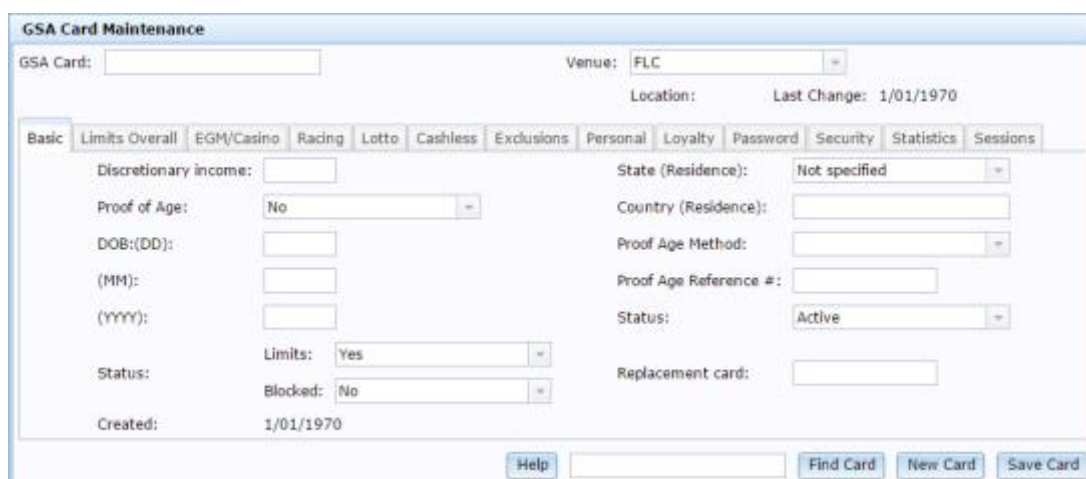
Create a new GSA card to enrol the card-holder in your GSA program.

To create a new GSA card:

1. Press  Customers.
2. Press **GSA > Card Operations > New**.



The GSA Card Maintenance screen is displayed.



The screenshot shows the "GSA Card Maintenance" screen with the following fields and options:

- GSA Card:
- Venue: FLC
- Location: Last Change: 1/01/1970
- Basic Limits Overall EGM/Casino Racing Lotto Cashless Exclusions Personal Loyalty Password Security Statistics Sessions
- Discretionary income:
- Proof of Age: No
- DOB:(DD):
- (MM):
- (YYYY):
- Status: Limits: Yes Blocked: No
- Created: 1/01/1970
- State (Residence): Not specified
- Country (Residence):
- Proof Age Method:
- Proof Age Reference #:
- Status: Active
- Replacement card:
- Buttons: Help Find Card New Card Save Card

3. Type a unique number to identify the card in the **GSA Card** field.

GSA Card Maintenance

GSA Card: Venue: FLC

Location: Last Change: 1/01/1970

Basic Limits Overall EGM/Casino Racing Lotto Cashless Exclusions Personal Loyalty Password Security Statistics Sessions

Discretionary income: State (Residence): Not specified

Proof of Age: No Country (Residence):

DOB:(DD): Proof Age Method:

(MM): Proof Age Reference #:

(YYYY): Status: Active

Status: Limits: Yes Blocked: No Replacement card:

Created: 1/01/1970

Help Find Card New Card Save Card

4. Type the card-holder's discretionary income in the **Discretionary Income** field.

GSA Card Maintenance

GSA Card: Venue: FLC

Location: Last Change: 1/01/1970

Basic Limits Overall EGM/Casino Racing Lotto Cashless Exclusions Personal Loyalty Password Security Statistics Sessions

Discretionary income: State (Residence): Not specified

Proof of Age: No Country (Residence):

DOB:(DD): Proof Age Method:

(MM): Proof Age Reference #:

(YYYY): Status: Active

Status: Limits: Yes Blocked: No Replacement card:

Created: 1/01/1970

Help Find Card New Card Save Card

5. Make sure the card-holder's proof of age has been sighted, then select Yes in the **Proof of Age** drop-down field.

GSA Card Maintenance

GSA Card: Venue: FLC

Location: Last Change: 1/01/1970

Basic Limits Overall EGM/Casino Racing Lotto Cashless Exclusions Personal Loyalty Password Security Statistics Sessions

Discretionary income: State (Residence): Not specified

Proof of Age: No Country (Residence):

DOB:(DD): Proof Age Method:

(MM): Proof Age Reference #:

(YYYY): Status: Active

Status: Limits: Yes Blocked: No Replacement card:

Created: 1/01/1970

Help Find Card New Card Save Card

6. Type the day the card-holder was born in the **DOB: (DD)** field.

For example, if the card-holder was born on the 3rd of June, 1981, type **3** in the **DOB: (DD)** field.

7. Type the month number the card-holder was born in the **(MM)** field.

For example, if the card-holder was born on the 3rd of June, 1981, type **6** in the **(MM)** field.

8. Type the year the card-holder was born in the **(YYYY)** field.

For example, if the card-holder was born on the 3rd of June, 1981, type **1981** in the **(YYYY)** field.

9. Select the state the card-holder lives in the **State (Residence)** drop-down list.

10. Type the name of the country the card-holder lives in in the **Country (Residence)** field.

11. Select the type of document the card-holder used as proof of age in the **Proof Age Method** field.

12. Type the documentation ID number of the document used in the **Proof Age Reference #** field.

GSA Card Maintenance

GSA Card: Venue: FLC

Location: Last Change: 1/01/1970

Basic Limits Overall EGM/Casino Racing Lotto Cashless Exclusions Personal Loyalty Password Security Statistics Sessions

Discretionary income:

Proof of Age: No

DOB:(DD):

(MM):

(YYYY):

Status: Limits: Yes

Blocked: No

Created: 1/01/1970

State (Residence): Not specified

Country (Residence):

Proof Age Method:

Proof Age Reference #:

Status: Active

Replacement card:

Help Find Card New Card Save Card

For example, if the card-holder used their driver's license. Select Drivers License in the **Proof Age Method**, and type their driver's license number in the **Proof Age Reference #** field.

13. Press .

The new card is created.

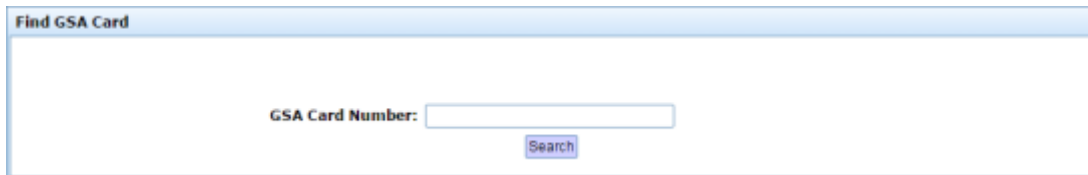
Finding a GSA card

Find a GSA card to perform actions on it such as editing, blocking or unblocking a card.

The Find GSA Card window is displayed when you must select a card to perform an action, or when you search for a card using the "Find" screen.

To find a GSA card:

The Find GSA Card window is displayed.

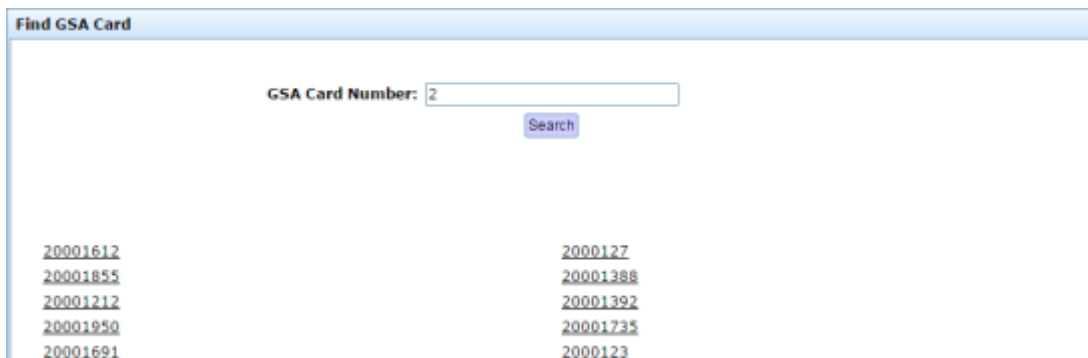


The screenshot shows a window titled "Find GSA Card". Inside the window, there is a label "GSA Card Number:" followed by an empty text input field. Below the input field is a "Search" button.

1. Type all or part of the card number you want to find into the **GSA Card Number** field.

Note: For security and privacy reasons, you can only search for cards by their card number.

2. A list of card numbers that match your search is displayed.



The screenshot shows the "Find GSA Card" window with the search field containing the number "2". Below the search field, a list of card numbers is displayed in two columns. The numbers are: 20001612, 20001855, 20001212, 20001950, 20001691 in the left column; and 2000127, 20001388, 20001392, 20001735, 2000123 in the right column.

Note: The search matches anywhere within the card number. If you search for **34**, all card numbers that contain 34 are returned, not just cards that start with 34.


3. Press the card number you want to perform the action on.

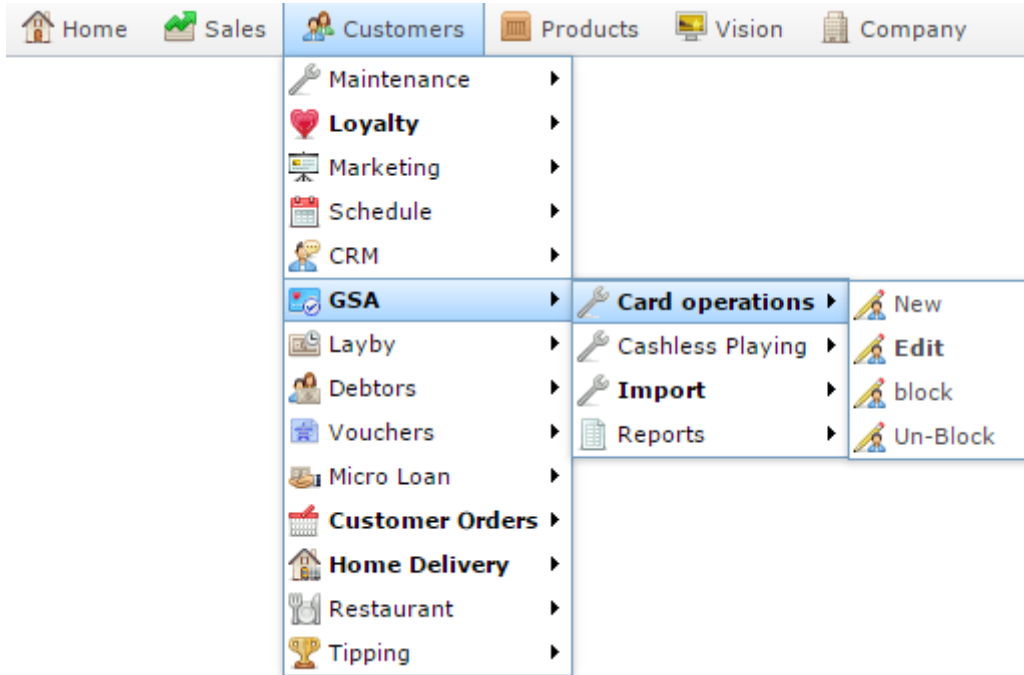
The card number is selected for your action.

Editing a GSA card

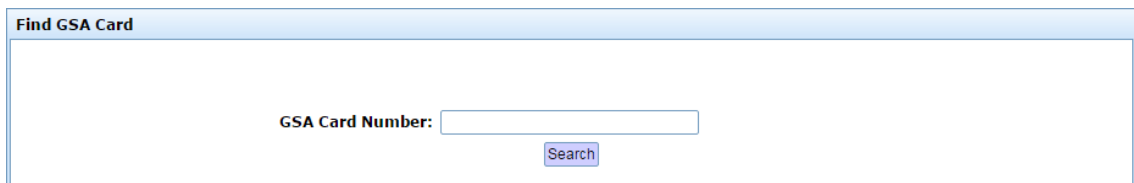
Edit a GSA card to view information or update the card-holder's details.

To edit a GSA card:

1. Press  Customers .
2. Press **GSA > Card Operations > Edit**.



The Find GSA Card screen is displayed.



The screenshot shows the "Find GSA Card" screen with a search input field and a "Search" button.

Find GSA Card

GSA Card Number:

Search

3. Search for the card you want to edit.

See *Finding a GSA card* on page 11.

The GSA Card Maintenance screen is displayed.

GSA Card Maintenance

GSA Card: Venue:

Location: Last Change: 1/01/1970

Basic Limits Overall EGM/Casino Racing Lotto Cashless Exclusions Personal Loyalty Password Security Statistics Sessions

Discretionary income: State (Residence):

Proof of Age: Country (Residence):

DOB:(DD): Proof Age Method:

(MM): Proof Age Reference #:

(YYYY): Status:

Status: Limits: Replacement card:

Blocked:

Created: 1/01/1970

Help Find Card New Card Save Card

4. Edit the fields as required.

See *GSA Card Maintenance* screen on page 14.

5. Press .


The card is edited.

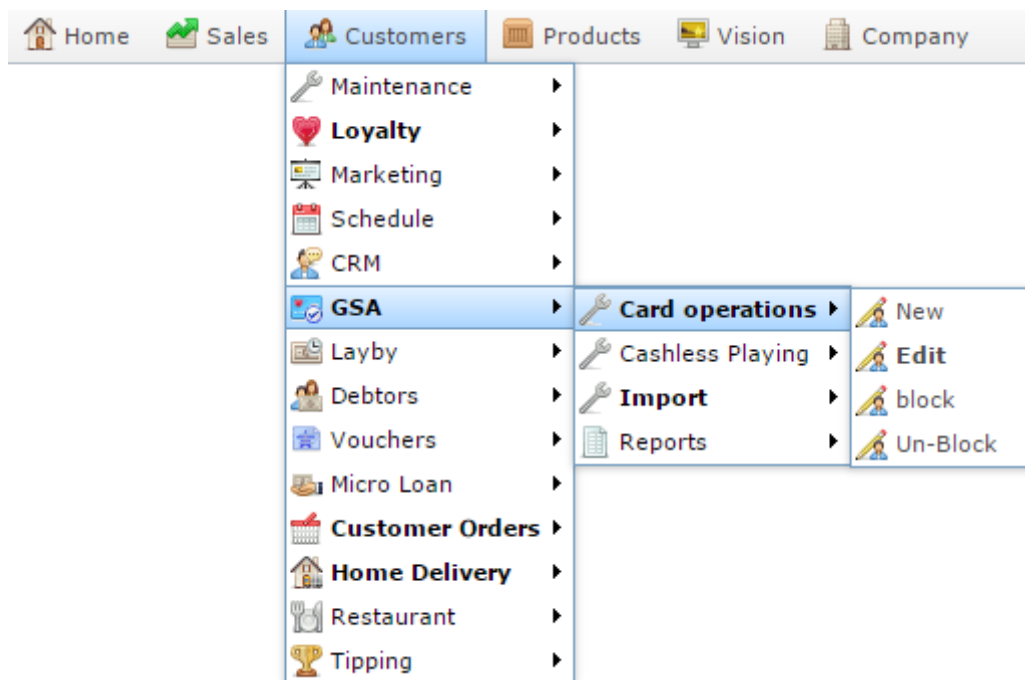
GSA Card Maintenance screen

Use this screen to view and maintain card-holder information.

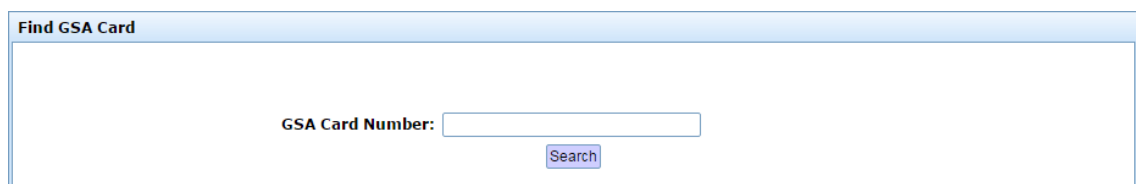
Opening the GSA Card Maintenance screen

To open the GSA Card Maintenance screen:

1. Press  Customers .
2. Press **GSA > Card Operations > Edit**.



The Find GSA Card screen is displayed.



The screenshot shows a search interface titled 'Find GSA Card'. It features a text input field labeled 'GSA Card Number:' and a 'Search' button.

3. Search for the card you want to edit.

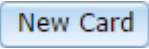
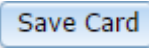
See *Finding a GSA card* on page 11.

The GSA Card Maintenance screen is displayed.

GSA Card Maintenance screen key fields and buttons

Common fields and buttons

Field	Description
GSA Card	The unique number identifying the card.
Venue	The venue the card information relates to.
Location	The location within the venue the card information relates to, if the venue has multiple locations.
Last Change	The date the card information was last changed.
Help	Press to launch additional information about the GSA program.
Find Card	Press to find another card. See <i>Finding a GSA card</i> on page 11.

Field	Description
	Press to create a new card.
	Press to save your changes to this card.

Basic tab

Use this area to maintain demographic information about the card-holder.

GSA Card Maintenance

GSA Card: Venue: FLC

Location: Last Change: 1/01/1970

Basic | Limits Overall | EGM/Casino | Racing | Lotto | Cashless | Exclusions | Personal | Loyalty | Password | Security | Statistics | Sessions

Discretionary income: State (Residence): Not specified

Proof of Age: No Country (Residence):

DOB:(DD): Proof Age Method:

(MM): Proof Age Reference #:

(YYYY): Status: Active

Status: Limits: Yes Replacement card:

Blocked: No

Created: 1/01/1970

Field	Description
Discretionary income	<p>The card-holder's level of income available after bills, utilities, food and other living expenses have been accounted for.</p> <div style="background-color: #e6f2ff; padding: 5px; border: 1px solid #ccc;"> <p>Note: This is a required field.</p> </div>
Proof of Age	<p>Whether proof that the card-holder is of age has been seen.</p> <div style="background-color: #e6f2ff; padding: 5px; border: 1px solid #ccc;"> <p>Note: This is a required field.</p> </div>
DOB (DD)	<p>Day of the month the card-holder was born.</p> <p>For example, if the card-holder was born on the 4th of January, this field should be 4.</p> <div style="background-color: #e6f2ff; padding: 5px; border: 1px solid #ccc;"> <p>Note: This is a required field.</p> </div>
(MM)	<p>Month the card-holder was born.</p>

Field	Description
	<p>For example, if the card-holder was born on the 4th of January, this field should be 1.</p> <p>Note: This is a required field.</p>
(YYYY)	<p>Year the card-holder was born.</p> <p>Note: This is a required field.</p>
Status - limits	<p>Whether there are limits in place on the card-holder's card, such as how much they can lose in a month.</p>
Status - Blocked	<p>Whether the card is currently blocked.</p>
Created	<p>Date the card was created.</p>
State (Residence)	<p>State the card-holder lives in.</p> <p>Note: This is a required field.</p>
Country (Residence)	<p>Country the card-holder lives in.</p> <p>Note: This is a required field.</p>
Proof of Age Method	<p>The type of document used to prove the card-holder's age.</p> <p>Note: This is a required field.</p>
Proof of Age Reference #	<p>The identification number on the document used to prove the card-holder's age.</p>

Field	Description
Note: This is a required field.	
Status	Status of the GSA card.
Replacement card	The number of a replacement card that has been issued to the cardholder.

Limits Overall tab

Use this area to maintain gambling expenditure on the card.

GSA Card Maintenance

GSA Card: Venue:

Location: Last Change: 1/01/1970

Total Daily limit:

Total Weekly limit:

Total Monthly limit:

Total Yearly limit:

Limits is MAXIMUM all forms gambling:

Apply Limits to:

EGM/Casino:

Racing:

Lotto:

Field	Description
Total Daily limit	Type the maximum amount the card-holder is allowed to spend on gambling per day.
Total Weekly limit	Type the maximum amount the card-holder is allowed to spend on gambling per week.
Total Monthly limit	Type the maximum amount the card-holder is allowed to spend on gambling per month.
Total Yearly limit	Type the maximum amount the card-holder is allowed to spend on gambling per year.
Limits is MAXIMUM all forms gambling	Select Yes to set the limit to cover all gambling types combined. For example, if the Total Daily Limit is 100, and the card-holder spends \$50 gambling at the casino, and then \$50 gambling at racing, they will hit their daily limit and cannot spend any more on gambling that day.

Field	Description
	<p>Select No for the limit to apply to each gambling type individually. For example, if the Total Daily Limit is 100, then the card-holder can spend on each gambling type according to the limits specifically set for that type.</p>
<p>Apply limits to EGM / Casino</p>	<p>Select Yes to apply the limits to gambling at casinos and electronic gambling.</p> <p>Select No to ignore limits for this gambling type.</p>
<p>Apply limits to Racing</p>	<p>Select Yes to apply the limits to gambling at racing.</p> <p>Select No to ignore limits for this gambling type.</p>
<p>Apply limits to Lotto</p>	<p>Select Yes to apply the limits to gambling at Lotto.</p> <p>Select No to ignore limits for this gambling type.</p>

EGM / Casino tab

Use this area to maintain limits on casino and electronic gambling on the card.

GSA Card Maintenance

GSA Card: Venue:

Location: Last Change: 1/01/1970

Session limits
 Session:
 Session (hrs):
 Maximum Bet limit:
 Minimum Session Break:
Money
 Daily:
 Weekly:
 Monthly:
 Yearly:
Time limits
 Daily (hrs):
 Weekly (hrs):
 Monthly (hrs):
 Machine value:
 Max. Machine value:
 Override limits:

Field	Description
Session	The maximum amount that can be spent in a session.
Session (hrs)	The maximum number of hours a session can last.
Maximum Bet limit	The largest bet that can be placed.
Minimum Session Break	The minimum number of minutes allowed between sessions.

Field	Description
Daily	The maximum that can be spent per day.
Weekly	The maximum that can be spent per week.
Monthly	The maximum that can be spent per month.
Yearly	The maximum that can be spent per year.
Daily (hrs)	The maximum number of hours that can be spent gambling in a day.
Weekly (hrs)	The maximum number of hours that can be spent gambling in a week.
Monthly (hrs)	The maximum number of hours that can be spent gambling in a month.
Machine Value	The maximum allowed machine denomination. For example, no machines with a higher denomination of \$0.50.
Max. Machine value	The maximum value of gambling machine the card-holder may play.
Override limits	Select Yes to allow customer to override these limits.

Racing tab

Use this area to maintain limits on racing on the card.

The screenshot shows the 'GSA Card Maintenance' application window. At the top, there is a 'GSA Card' input field and a 'Venue' dropdown menu set to 'FLC'. Below these are 'Location' and 'Last Change: 1/01/1970' labels. A horizontal menu bar contains tabs for 'Basic', 'Limits Overall', 'EGM/Casino', 'Racing', 'Lotto', 'Cashless', 'Exclusions', 'Personal', 'Loyalty', 'Password', 'Security', 'Statistics', and 'Sessions'. The 'Racing' tab is selected. The main content area contains four rows of labels and input fields: 'Racing Daily limit: \$0', 'Racing Weekly limit: \$0', 'Racing Monthly limit: \$0', and 'Racing Yearly limit: \$0'. At the bottom, there is a 'Help' button, an empty search input field, and three buttons: 'Find Card', 'New Card', and 'Save Card'.

Field	Description
Racing Daily Limit	The maximum that can be spent per day.
Racing Weekly Limit	The maximum that can be spent per week.
Racing Monthly Limit	The maximum that can be spent per month.
Racing Yearly Limit	The maximum that can be spent per year.

Lotto tab

Use this area to maintain limits on lotto gambling on the card.

The screenshot shows the 'GSA Card Maintenance' application window. At the top, there is a title bar 'GSA Card Maintenance'. Below it, there are input fields for 'GSA Card:' and 'Venue: FLC'. To the right, it shows 'Location:' and 'Last Change: 1/01/1970'. A horizontal menu bar contains several tabs: 'Basic', 'Limits Overall', 'EGM/Casino', 'Racing', 'Lotto' (which is highlighted), 'Cashless', 'Exclusions', 'Personal', 'Loyalty', 'Password', 'Security', 'Statistics', and 'Sessions'. The main content area of the 'Lotto' tab contains four rows of labels and input fields: 'Lotto Daily limit: \$0', 'Lotto Weekly limit: \$0', 'Lotto Monthly limit: \$0', and 'Lotto Yearly limit: \$0'. At the bottom of the window, there are buttons for 'Help', 'Find Card', 'New Card', and 'Save Card'.

Field	Description
Lotto Daily Limit	The maximum that can be spent per day.
Lotto Weekly Limit	The maximum that can be spent per week.
Lotto Monthly Limit	The maximum that can be spent per month.
Lotto Yearly Limit	The maximum that can be spent per year.

Cashless tab

Use this area to maintain the card's cashless playing facility.

GSA Card Maintenance

GSA Card: Venue: FLC

Location: Last Change: 1/01/1970

Basic Limits Overall EGM/Casino Racing Lotto **Cashless** Exclusions Personal Loyalty Password Security Statistics Sessions

Play money on card only: No

Last deposited \$

Maximum card balance \$

Date of deposit:

Balance remaining \$

Help Find Card New Card Save Card

Field

Description

Play money on card only	Select to only allow the card-holder to use their GSA card to spend on gambling activities.
--------------------------------	---

Last deposited	The amount that was last deposited on the card.
-----------------------	---

Maximum card balance	The maximum allowed balance on the card.
-----------------------------	--

Date of deposit	Date the last deposit was made.
------------------------	---------------------------------

Balance remaining	Current amount of money on the card.
--------------------------	--------------------------------------

Exclusions tab

Use this area to maintain times the card-holder is prohibited from gambling.

GSA Card Maintenance

GSA Card: Venue: FLC

Location: Last Change: 1/01/1970

Basic Limits Overall EGM/Casino Racing Lotto Cashless Exclusions Personal Loyalty Password Security Statistics Sessions

Exclude on pension/pay day: No

Last Pay Day date:

Pension/Pay day cycle(weeks):

Date limits modified:

Help Find Card New Card Save Card

Field	Description
Exclude on pension / pay day	Select Yes to not allow gambling activities on the day the card-holder receives their pay or pension.
Last Pay Day date	Date of the card-holder receipt their last pay or pension.
Pension / Pay day cycle (weeks)	Number of days between payments. For example, a fortnightly payment cycle would be 14 .
Date limits modified	Date these fields were last edited.

Personal tab

Use this area to maintain personal information about the card-holder.

The screenshot shows a web application window titled "GSA Card Maintenance". At the top, there is a "GSA Card:" input field and a "Venue:" dropdown menu set to "FLC". Below this, it displays "Location:" and "Last Change: 1/01/1970". A series of tabs are visible: "Basic", "Limits Overall", "EGM/Casino", "Racing", "Lotto", "Cashless", "Exclusions", "Personal" (which is selected), "Loyalty", "Password", "Security", "Statistics", and "Sessions". The "Personal" tab contains several input fields: "Firstname:", "Middle Initial:", "Surname:", "Address:" (with a sub-field for a colon separator), "City:", "Postcode(zip):", "Email:", "Mobile phone:", and "Home Phone:". At the bottom of the form, there are buttons for "Help", "Find Card", "New Card", and "Save Card".

Field	Description
Firstname	The card-holder's first name.
Middle Initial	The card-holder's middle initial.
Surname	The card-holder's surname.
Address	The card-holder's address.
City	City the card-holder lives in.
Postcode	The card-holder's postcode
Email	The card-holder's email address.

Field	Description
Mobile Phone	The card-holder's mobile phone number.
Home Phone	The card-holder's home phone number.

Loyalty tab

Use this area to maintain loyalty information about the card-holder.

The screenshot shows the 'GSA Card Maintenance' application window with the 'Loyalty' tab selected. At the top, there are fields for 'GSA Card:' (empty), 'Venue:' (set to 'FLC'), 'Location:', and 'Last Change: 1/01/1970'. Below these are several tabs: 'Basic', 'Limits Overall', 'EGM/Casino', 'Racing', 'Lotto', 'Cashless', 'Exclusions', 'Personal', 'Loyalty' (active), 'Password', 'Security', 'Statistics', and 'Sessions'. The main area contains four club entries, each with a 'Club' dropdown (all set to 'None'), a 'Card No.' text box, and a 'Send activity to them' checkbox. At the bottom, there are checkboxes for 'Allow' and 'All Clubs', and a 'Help' button followed by a search box, 'Find Card', 'New Card', and 'Save Card' buttons.

Field	Description
Club	Select the loyalty club the card-holder belongs to.
Card No	Type the card-holder's loyalty card number for that club.
Send activity to them	Select to send the card-holder's gambling activity information to this club.
Allow	Select to allow loyalty membership to be linked to the card-holder.
All clubs	Select to link all selected clubs.

Password tab

Use this area to maintain the card-holder's password to access their GSA information online.

The screenshot shows the 'GSA Card Maintenance' application window. At the top, there is a header bar with the title 'GSA Card Maintenance'. Below the header, there are input fields for 'GSA Card:' and 'Venue: FLC'. To the right of the venue field, there are labels for 'Location:' and 'Last Change: 1/01/1970'. A horizontal menu bar contains several tabs: 'Basic', 'Limits Overall', 'EGM/Casino', 'Racing', 'Lotto', 'Cashless', 'Exclusions', 'Personal', 'Loyalty', 'Password' (which is highlighted), 'Security', 'Statistics', and 'Sessions'. The main content area of the 'Password' tab is titled 'Change password' and contains three text input fields labeled 'Your current password:', 'New password:', and 'Retype new password:'. Below these fields is a note: 'Allows players to access their card information via the internet.' At the bottom of the window, there is a 'Help' button, a search input field, and three buttons: 'Find Card', 'New Card', and 'Save Card'.

Field	Description
Your current password	Type the currently-logged-in Portal operator's password to authorise the password change.
New password	Type the card-holder's new password they will use to access their account online.
Retype new password	Re-type the card-holder's new password.

Security tab

Use this area to verify security information about the card-holder. The presence of encrypted codes indicate that the information has been verified.

The screenshot shows the 'GSA Card Maintenance' application window. At the top, there is a 'GSA Card' input field and a 'Venue' dropdown menu set to 'FLC'. Below these are 'Location' and 'Last Change: 1/01/1970' labels. A horizontal menu contains tabs for 'Basic', 'Limits Overall', 'EGM/Casino', 'Racing', 'Lotto', 'Cashless', 'Exclusions', 'Personal', 'Loyalty', 'Password', 'Security' (which is highlighted), 'Statistics', and 'Sessions'. The main content area displays four verification fields: 'Verification DOB:', 'Verification Name/DOB:', 'Verification Name/Address:', and 'Verification of ID:'. At the bottom, there is a 'Help' button, an empty input field, and three buttons: 'Find Card', 'New Card', and 'Save Card'.

Field	Description
Verification DOB	The encoded verification of the card-holder's date of birth.
Verification Name / DOB	The encoded verification of the card-holder's name and date of birth.
Verification Name / Address	The encoded verification of the card-holder's name and address.
Verification of ID	The encoded verification of the card-holder's identification.

Statistics tab

Use this area to view statistics about the card-holder's activities.

GSA Card Maintenance

GSA Card: Venue:

Location: Last Change: 1/01/1970

Basic Limits Overall EGM/Casino Racing Lotto Cashless Exclusions Personal Loyalty Password Security **Statistics** Sessions

Total Bets:	\$0.00	The probability of the bet being increased on any given spin:
Total Wins:	\$0.00	The probability of the bet being decreased on any given spin:
Total Movement:	\$0.00	The probability of the bet being increased given that the bet char
Total Sessions:	0	The probability of the bet being decreased given the bet changed
Total Days with a Session:	0	The probability of the bet being increased given there was a chan
Average Between Days:	0.00	The probability of the bet being decreased given there was a char
Correlation coefficient between bet changes and the player losing:		The probability of the bet being increased given there was a chan
Correlation coefficient between a bet increase and the player losing:		The probability of the bet being decreased given there was a char
Number of times the bet was changed while they were winning:		Probability of the session being extended (read: longer than aver:
Number of times the bet was increased while they were winning:		Probability of the session being extended (read: longer than aver:
Number of times the bet was decreased while they were winning:		Probability of the player winning given there was a bet changed:
Number of times the bet was increased while losing:		
Number of times the bet was decreased while losing:		
Number of spins made while winning:		

Help Find Card New Card Save Card

Sessions tab

Use this area to view information on the card-holder's gambling sessions.

GSA Card Maintenance

GSA Card: 2000123 Venue:

Location: Last Change: 1/01/1970

Basic | Limits Overall | EGM/Casino | Racing | Lotto | Cashless | Exclusions | Personal | Loyalty | Password | Security | Statistics | **Sessions**

Months previous:

Session Start	Session End	Venue	Terminal	Denominat	Session Number	Warnings	Blocks	Time (Minutes)	Betting	Winnings	Movement <small>Net Winnir are in Red</small>
Total											

Field

Description

Months previous

Select the time period to view the sessions over.

Session Start

Date and time the session started.

Session End

Date and time the session ended.

Venue

Venue the session occurred at.

Terminal

ID code of the gambling machine or terminal where the session occurred.

Denomination

Denomination of money used in the bets.

Session


Unique number identifying the session.

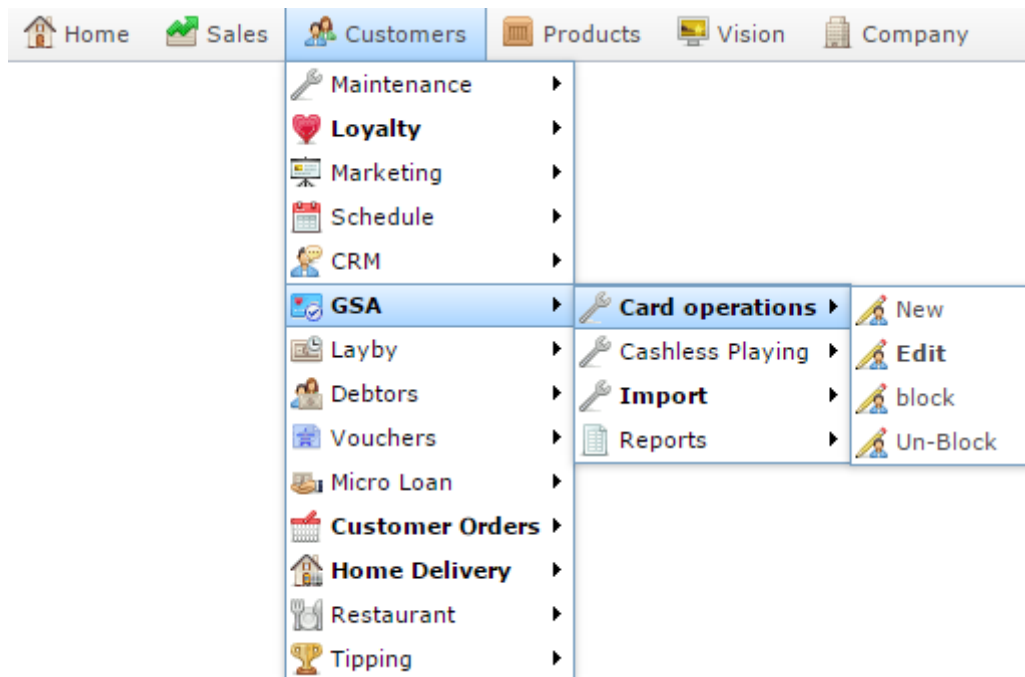
Field	Description
Number	
Warnings	Number of warnings received this session.
Blocks	Number of times the user has been prevented from taking an action that would overstep a limit during this session. For example, placing too large a bet, gambling for too much time, incurring too great a loss.
Time (minutes)	Length of time the session lasted.
Betting	Total amount spent betting on this session.
Winnings	Total amount received in winnings this session.
Movement	Net movement of money this session: the amount of money spent betting, minus the amount of money won.
	<p>Note: If the card-holder won more money than they spent betting, the number is shown in red.</p>

Blocking a GSA card

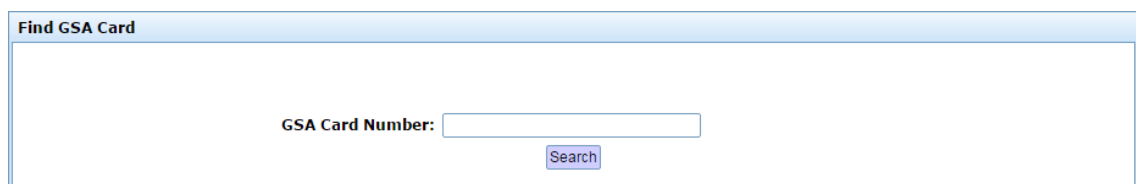
Block a GSA card to prevent the customer from using the card in the venue.

To block a GSA card:

1. Press  Customers.
2. Press **GSA > Card Operations > Block**.



The Find GSA Card screen is displayed.



The screenshot shows a screen titled 'Find GSA Card'. It features a text input field labeled 'GSA Card Number:' and a 'Search' button below it.

3. Search for the card you want to block.

See *Finding a GSA card* on page 11.

The GSA Card Block Request screen is displayed.

GSA Card Block Request

Card Code: 20001390 Venue: FLC

Location in venue:

Date of Last Change: 1/01/1970

Details

Blocked: No

Find Card Block Card

4. Press **Block Card**.


The card is blocked from use.

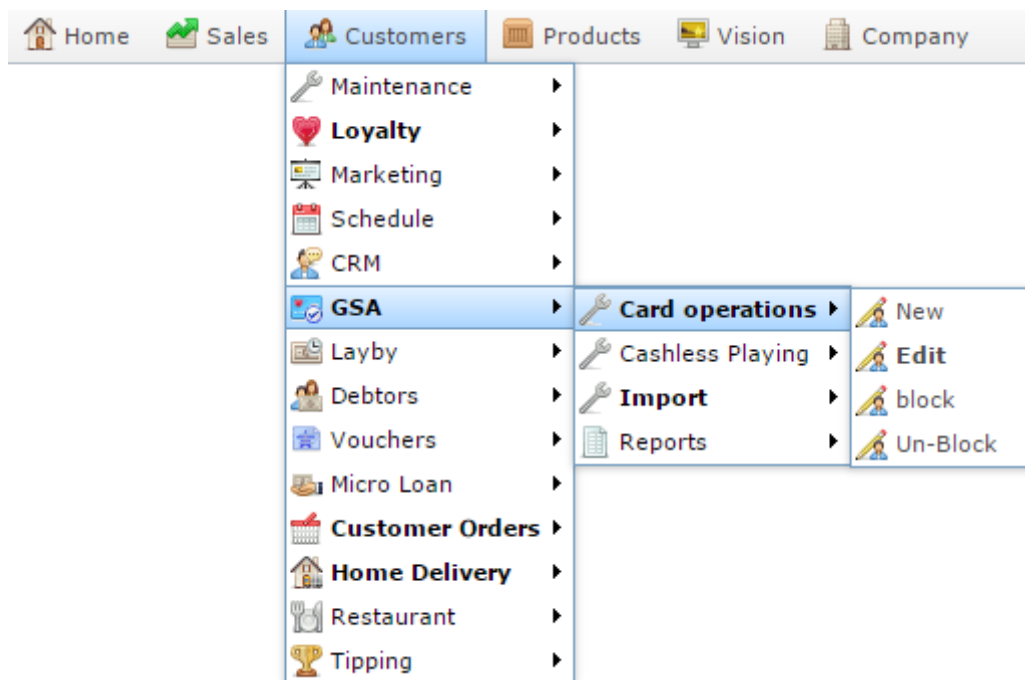
GSA Card Block Request screen

Use this screen to block GSA cards from use.

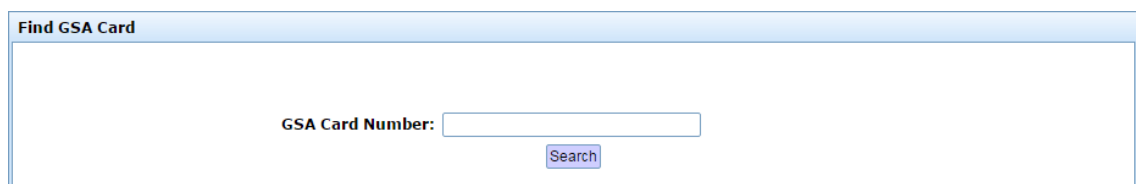
Opening the GSA Card Block Request screen

To open the GSA Card Block Request screen:

1. Press  Customers.
2. Press **GSA > Card Operations > Block**.



The Find GSA Card screen is displayed.



The screenshot shows the 'Find GSA Card' screen with the following elements:

- Find GSA Card
- GSA Card Number:
- Search

3. Search for the card you want to block.

See *Finding a GSA card* on page 11.

The GSA Card Block Request screen is displayed.


GSA Card Block Request screen key fields and buttons

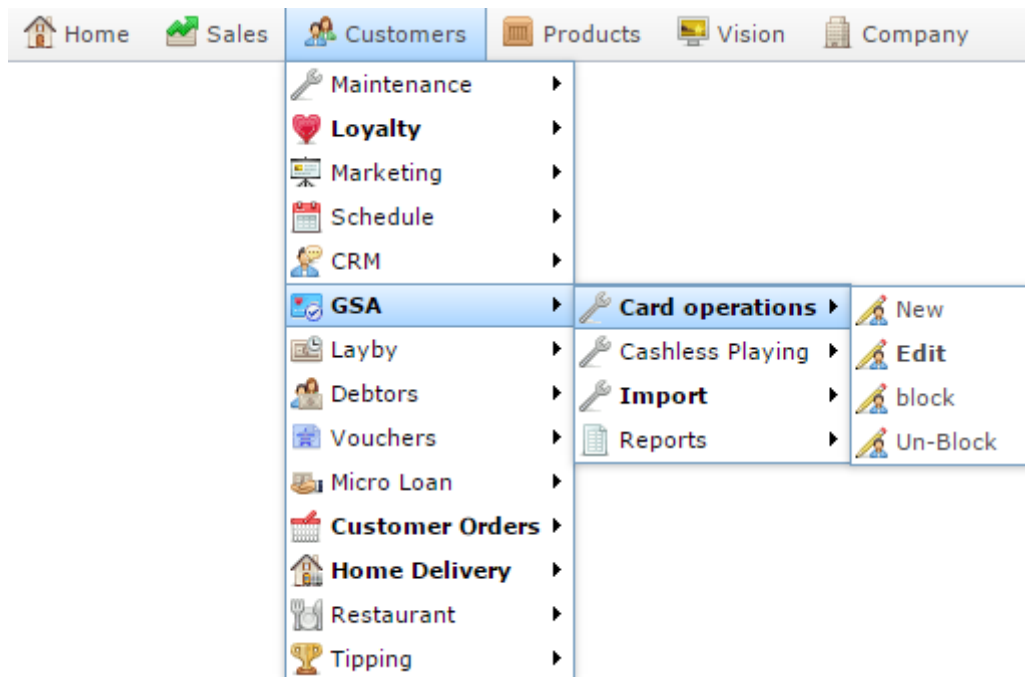
Field	Description
Card Code	Code of the card.
Venue	Venue the card-block relates to.
Location in venue	Location within the venue the card-block relates to, if the venue has multiple locations.
Date of Last Change	Date the card was last updated.
Blocked	Indicates whether the card is currently blocked.
Find Card	Search for another card to block. See <i>Finding a GSA card</i> on page 11.
Block Card	Press to block this card from use.

Un-blocking a GSA card

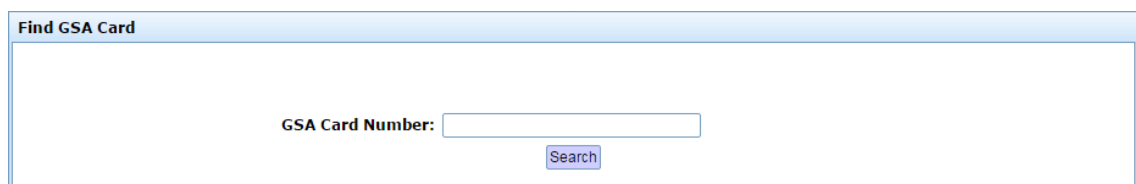
Un-block a GSA card to allow the customer to use the card at your venue again.

To un-block a GSA card:

1. Press  Customers.
2. Press **GSA > Card Operations > Un-Block**.



The Find GSA Card screen is displayed.



The screenshot shows the "Find GSA Card" screen with a search input field and a "Search" button.

Find GSA Card

GSA Card Number:

Search

3. Search for the card you want to un-block.

See *Finding a GSA card* on page 11.

The GSA Un-Block Card screen is displayed.

GSA Un-Block Card

Card Code: 2000127 Venue: FLC

Location in venue:

Date of Last Change: 1/01/1970

Details

Blocked: No

 Find Card un-block Card

4. Press **un-block Card**.


The card is un-blocked and can be used again.

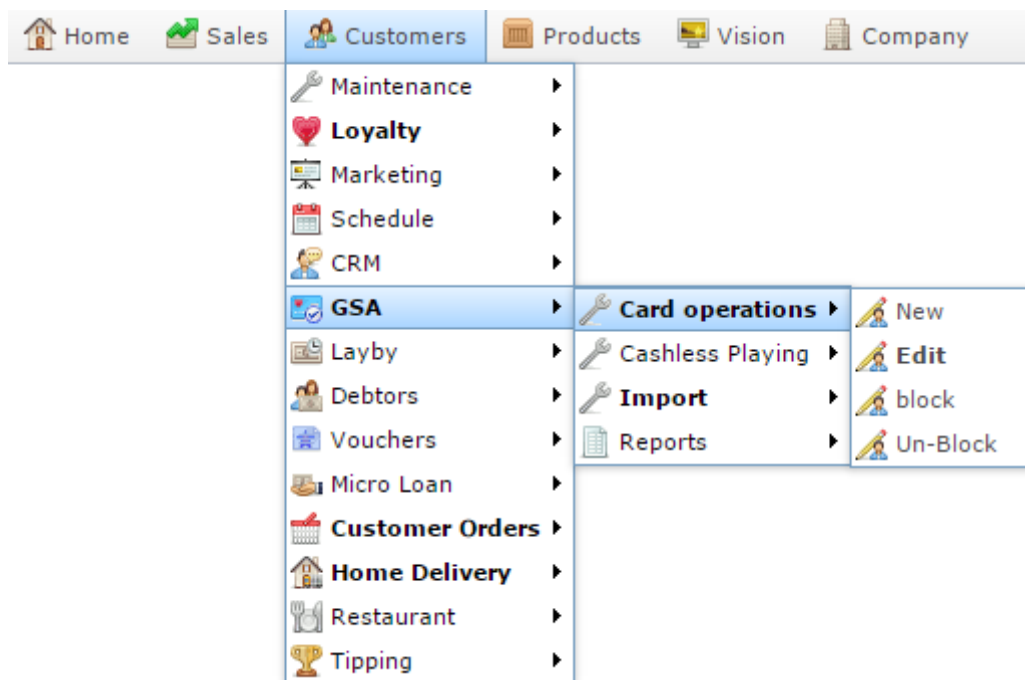
GSA Card Un-Block Card screen

Use this screen to un-block GSA cards so they can be used again.

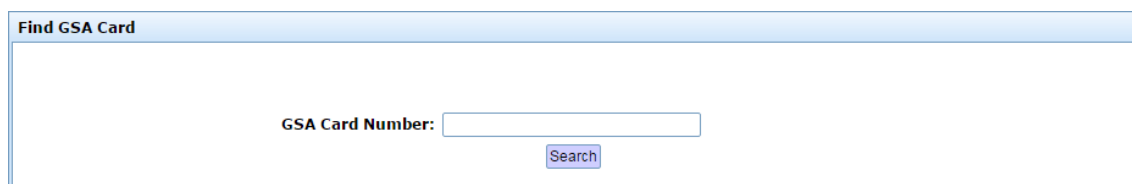
Opening the GSA Card Un-Block Card screen

To open the GSA Card Un-Block Card screen:

1. Press  Customers.
2. Press **GSA > Card Operations > Un-Block**.



The Find GSA Card screen is displayed.



The screenshot shows a search interface titled "Find GSA Card". It contains a text input field labeled "GSA Card Number:" and a "Search" button.

3. Search for the card you want to un-block.

See *Finding a GSA card* on page 11.

The GSA Card Un-Block Card screen is displayed.

GSA Card Un-Block Card screen key fields and buttons

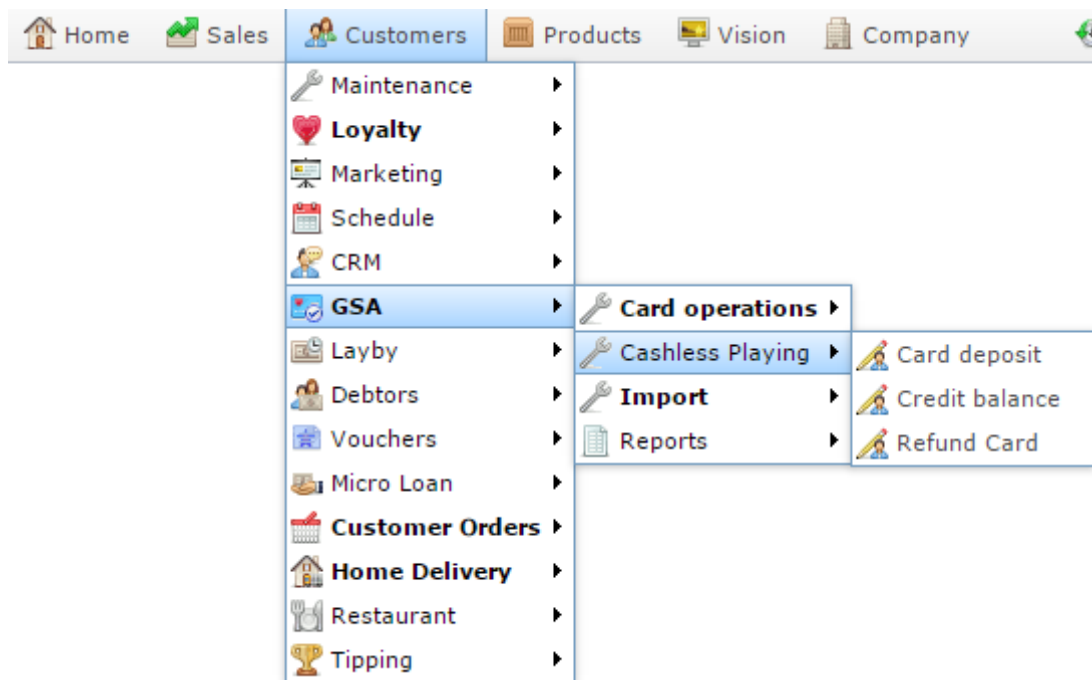
Field	Description
Card Code	Code of the card.
Venue	Venue the block relates to.
Location in venue	Location within the venue the block relates to, if the venue has multiple locations.
Date of Last Change	Date the card was last updated.
Un-Blocked	Indicates whether the card is currently blocked.
Find Card	Search for another card to un-block. See <i>Finding a GSA card</i> on page 11.
un-block Card	Press to un-block this card so it can be used.

Depositing money on a card

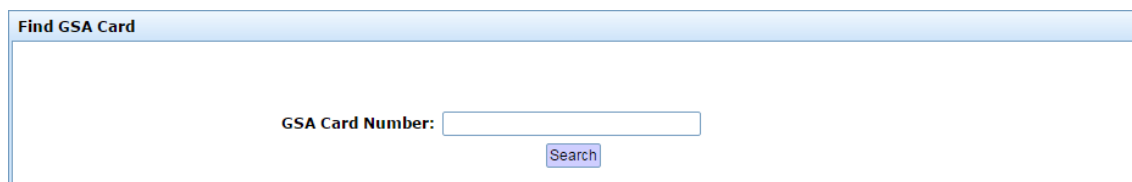
Deposit money on a card to enable cashless playing, where the balance on the card is used instead of cash payments.

To deposit money on a card:

1. Press  Customers .
2. Press **GSA > Cashless Playing > Card deposit.**



The Find GSA Card screen is displayed.



The screenshot shows a window titled 'Find GSA Card'. Inside the window, there is a text input field labeled 'GSA Card Number:' and a 'Search' button below it.

3. Search for the card you want to deposit onto.

See *Finding a GSA card* on page 11.

The GSA Card Deposit screen is displayed.

GSA Card Deposit

Card Code: 20001691 Venue: Apple Demo

GSA Card

Amount:	<input type="text"/>	Last deposited \$
Payment method:	CASH	Maximum card balance \$
Reference no:		Date of previous deposit:
Payment date:	2016-04-25 12:25:40	Balance \$

Find Card Deposit

Enter card number, Press Find Card, enter amount, select payment method, press Deposit

4. Type the amount to deposit in the **Amount** field.
5. Select the method used to pay the amount in the **Payment Method** drop-down list.
6. Press **Deposit**.

The money is deposited into the card.

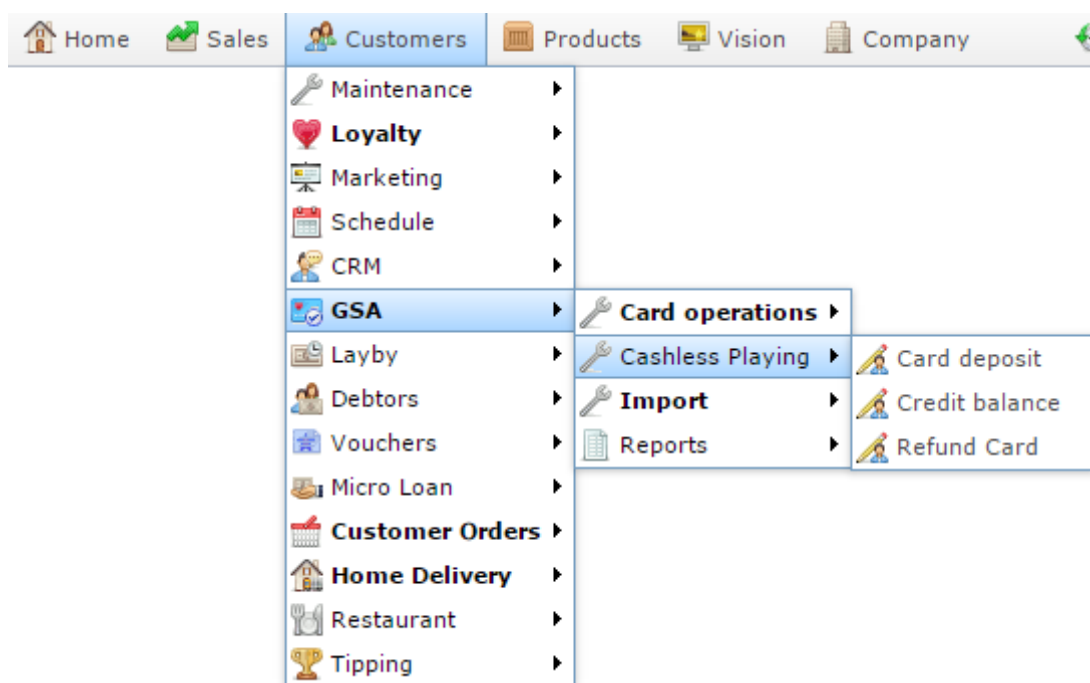
GSA Card Deposit screen

Use this screen to deposit an amount of money on to the card.

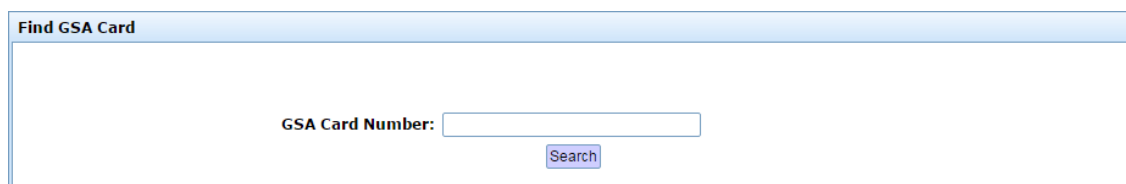
Opening the GSA Card Deposit screen

To open the GSA Card Deposit screen:

1. Press  Customers.
2. Press **GSA > Cashless Playing > Card deposit.**



The Find GSA Card screen is displayed.



The screenshot shows the 'Find GSA Card' screen with a search input field and a 'Search' button.

Find GSA Card

GSA Card Number:

Search

3. Search for the card you want to deposit onto.

See *Finding a GSA card* on page 11.

The GSA Card Deposit screen is displayed.

GSA Card Deposit screen key fields and buttons

Field	Description
Card Code	The card the money is deposited into.
Venue	The venue this deposit relates to.
Amount	The amount to deposit.
Payment method	The method of payment used for the deposit.
Reference no	The reference number of this deposit, once completed.
Payment date	The date of this deposit.
Last deposited	The amount that was last deposited.
Maximum card balance	The maximum balance allowed on the card at a time.
Date of previous deposit	The date a deposit was last made.

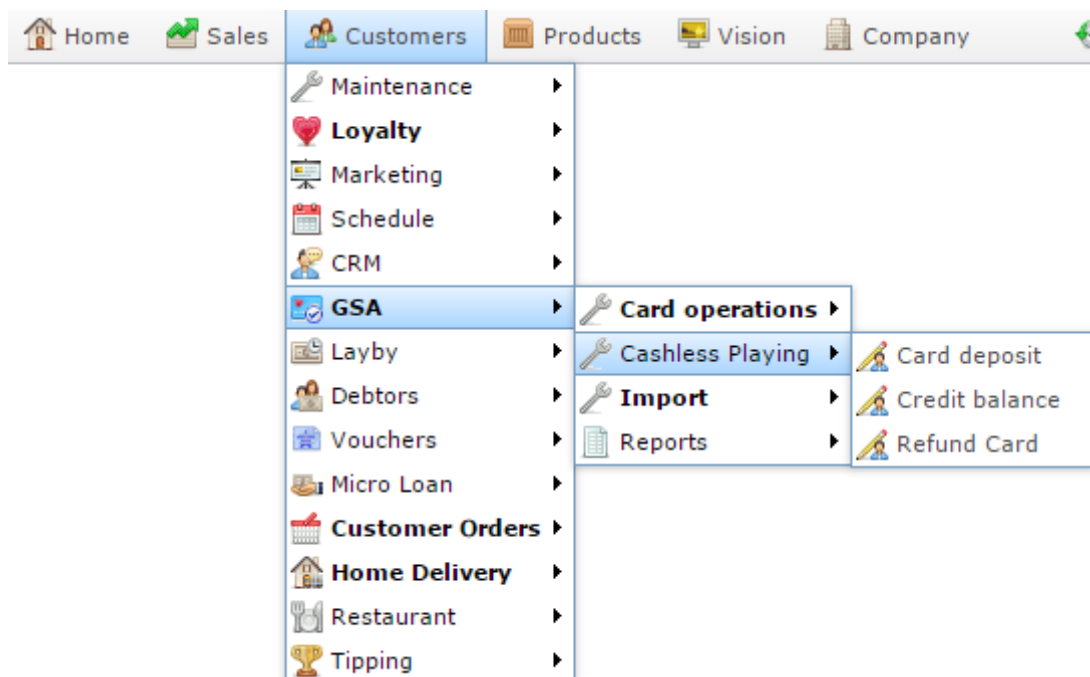
Field	Description
Balance	The current amount of money on the card.
Find Card	Find another card to deposit money into. See <i>Finding a GSA card</i> on page 11.
Deposit	Deposit this amount onto this card.

Checking a card's balance

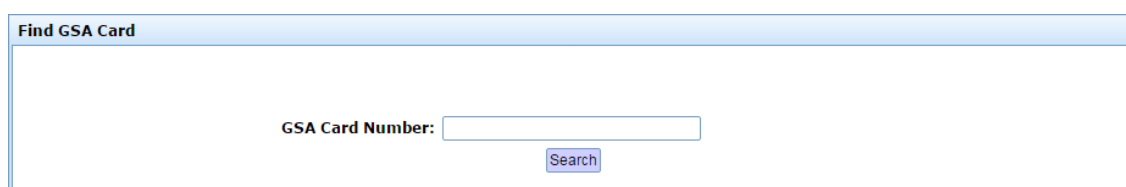
Check a card's balance to see how much money is currently on the card for a venue.

To check a card's balance:

1. Press  Customers.
2. Press **GSA > Cashless Playing > Credit balance**.



The Find GSA Card screen is displayed.



The screenshot shows a form titled "Find GSA Card" with a search input field and a "Search" button.

GSA Card Number:

3. Search for the card you want to view.

See *Finding a GSA card* on page 11.

The card balance is displayed in the **Balance** field of the GSA Card Deposit Enquiry screen.

GSA Card Deposit Enquiry

Card Code: 20001114 Venue:

GSA Card

Payment method:	
Reference no:	
Payment date:	2016-04-25 12:26:40
Last deposited \$	
Maximum card balance \$	
Date of previous deposit:	
Balance \$	

Enter card number, Press Find Card

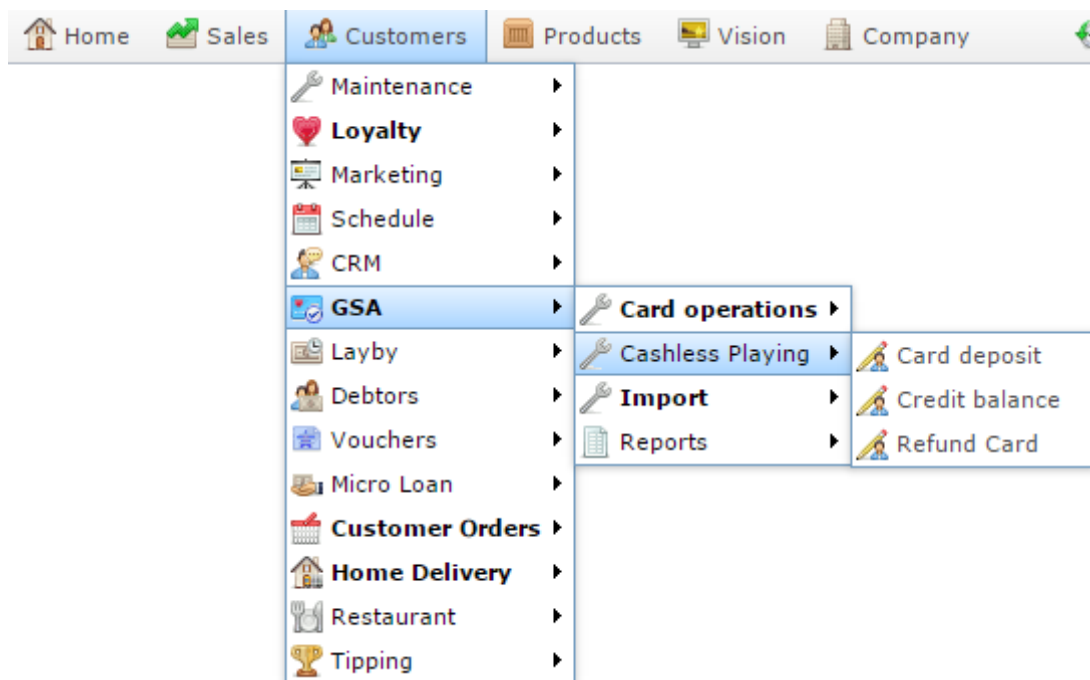
GSA Card Deposit Enquiry screen

Use this screen to view the current balance and last deposit on the card.

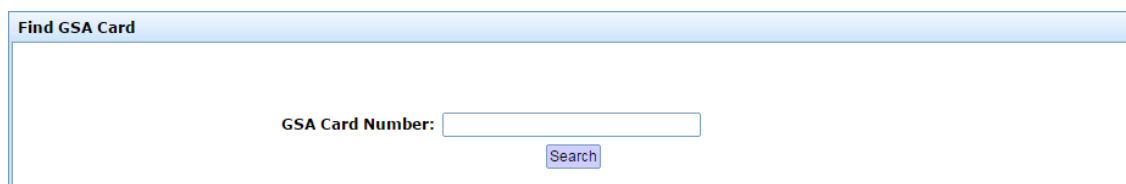
Opening the GSA Card Deposit Enquiry screen

To open the GSA Card Deposit Enquiry screen:

1. Press  Customers .
2. Press **GSA > Cashless Playing > Credit balance.**



The Find GSA Card screen is displayed.



The screenshot shows the 'Find GSA Card' screen with the following elements:

- Find GSA Card
- GSA Card Number:
- Search

3. Search for the card you want to view.

See *Finding a GSA card* on page 11.

The GSA Card Deposit Enquiry screen is displayed.

GSA Card Deposit Enquiry screen key fields and buttons

Field	Description
Card Code	The card being examined.
Venue	The venue this balance relates to.
Payment method	The method of payment used for the last transaction.
Reference no	The reference number of the last transaction.
Payment date	The date of the last transaction.
Last deposited	The amount that was last deposited.
Maximum card balance	The maximum balance allowed on the card at a time.
Date of previous deposit	The date a deposit was last made.
Balance	The current amount of money on the card.

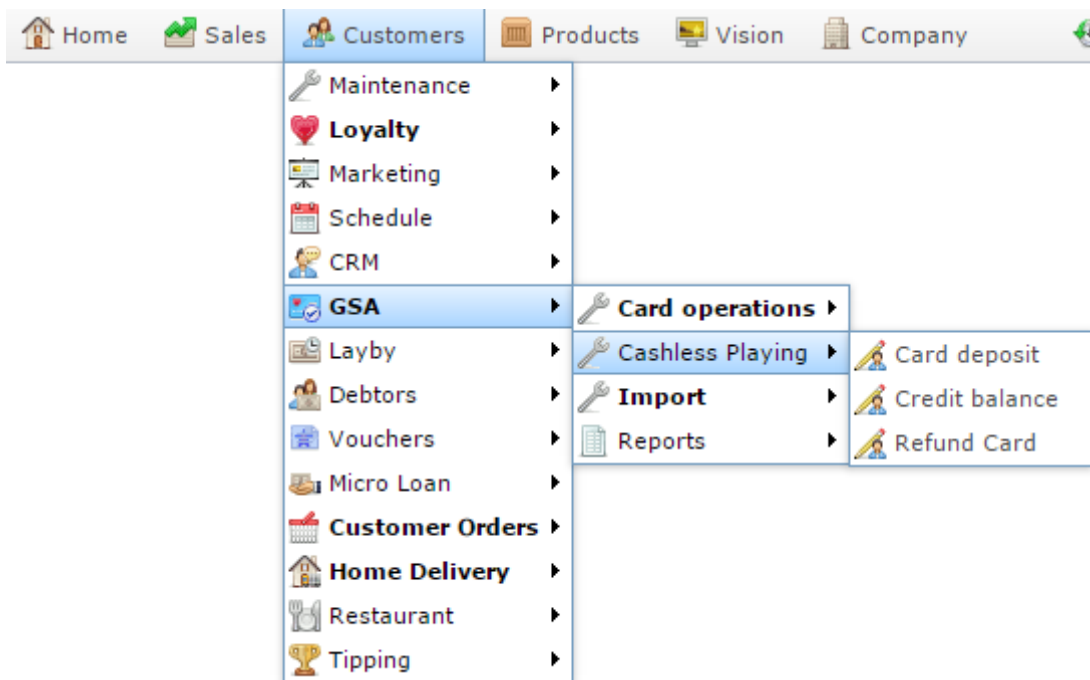
Field	Description
Find Card	Find another card to view. See <i>Finding a GSA card</i> on page 11.

Refunding money from a card

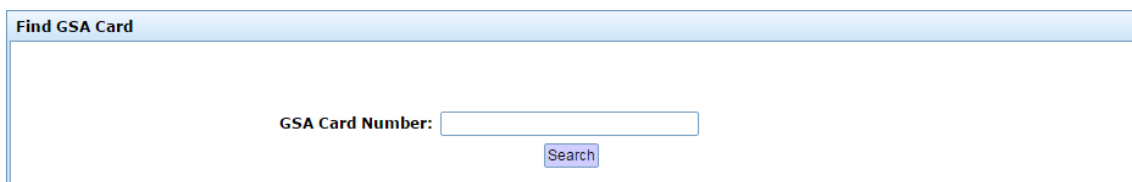
Refund money from a card to withdraw money from the playable balance and return it to the customer.

To refund money on a card:

1. Press  Customers.
2. Press **GSA > Cashless Playing > Refund Card**.



The Find GSA Card screen is displayed.



The screenshot shows the 'Find GSA Card' screen with the following elements:

- Header: Find GSA Card
- Input field: GSA Card Number:
- Button: Search

3. Search for the card you want to refund.

See *Finding a GSA card* on page 11.

The GSA Card Refund screen is displayed.

GSA Card Refund

Card Code: 20001904 Venue: Apple Demo

GSA Card

Amount:	<input type="text"/>	Last deposited \$
Payment method:	CASH	Maximum card balance \$
Reference no:		Date of previous deposit:
Payment date:	2016-04-25 12:27:23	Balance \$

Find Card Refund

Enter card number, Press Find Card, enter amount with minus sign. Select re-payment method. Press Refund

4. Type the amount to refund in the **Amount** field.
5. Select the method used to pay the refund in the **Payment Method** drop-down list.
6. Press **Refund**.

The money is refunded from the card.

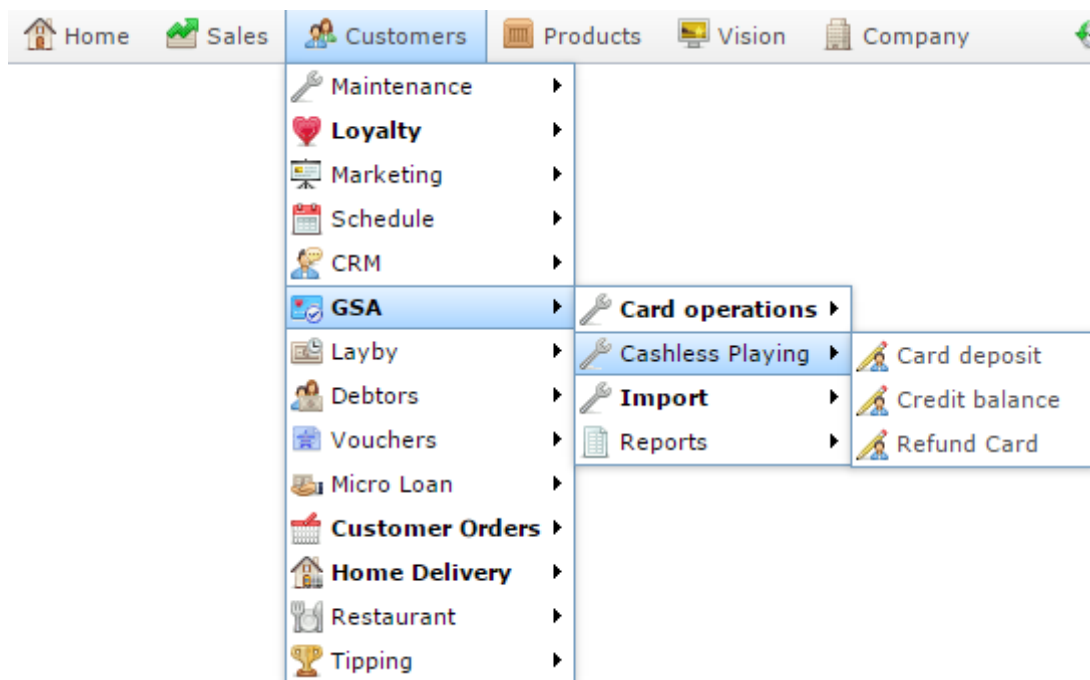
GSA Card Refund screen

Use this screen to refund an amount of money from to the card to the customer.

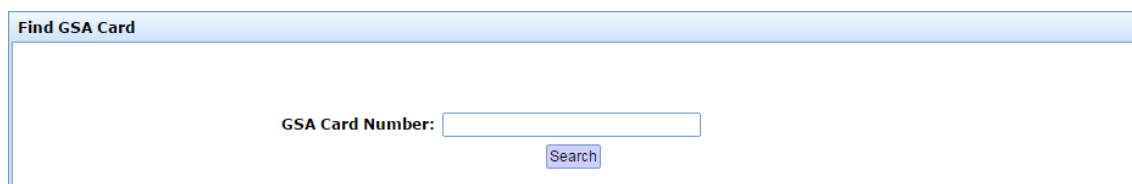
Opening the GSA Card Refund screen

To open the GSA Card Refund screen:

1. Press  Customers .
2. Press **GSA > Cashless Playing > Refund Card.**



The Find GSA Card screen is displayed.



The screenshot shows the 'Find GSA Card' screen with the following elements:

- Header: Find GSA Card
- Input field: GSA Card Number:
- Button: Search

3. Search for the card you want to refund.

See *Finding a GSA card* on page 11.

The GSA Card Refund screen is displayed.

GSA Card Refund screen key fields and buttons

Field	Description
Card Code	The card the money is refunded from.
Venue	The venue this refund relates to.
Amount	The amount to refund.
Payment method	The method of payment used for the refund.
Reference no	The reference number of this refund, once completed.
Payment date	The date of this refund.
Last deposited	The amount that was last deposited.
Maximum card balance	The maximum balance allowed on the card at a time.
Date of previous deposit	The date a deposit was last made.

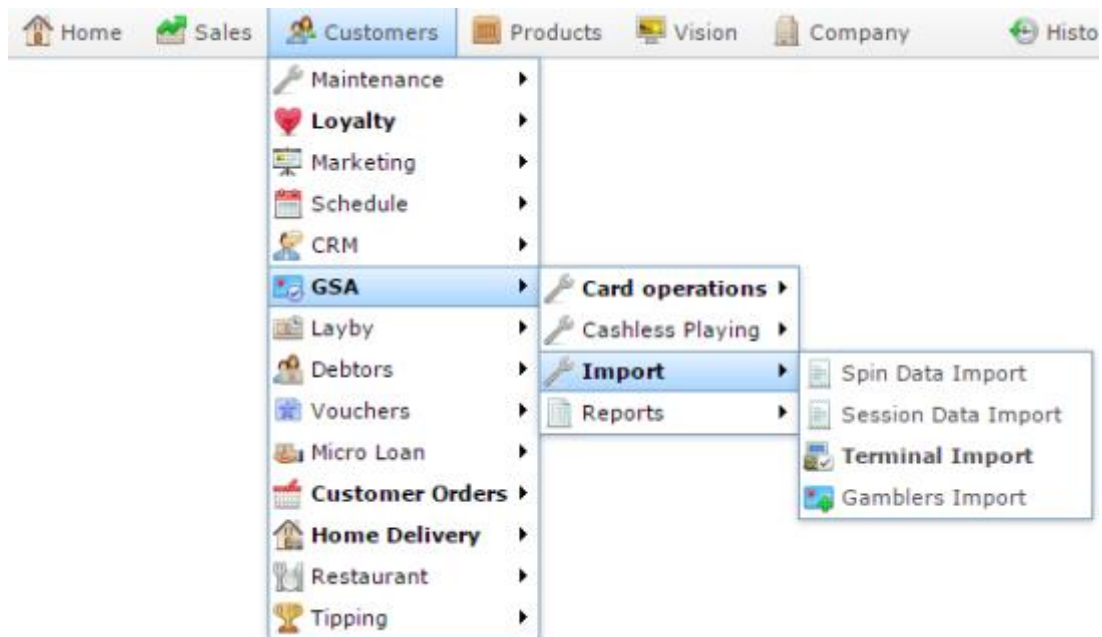
Field	Description
Balance	The current amount of money on the card.
Find Card	Find another card to refund money into. See <i>Finding a GSA card</i> on page 11.
Refund	Refund this amount onto this card.

Importing GSA cards

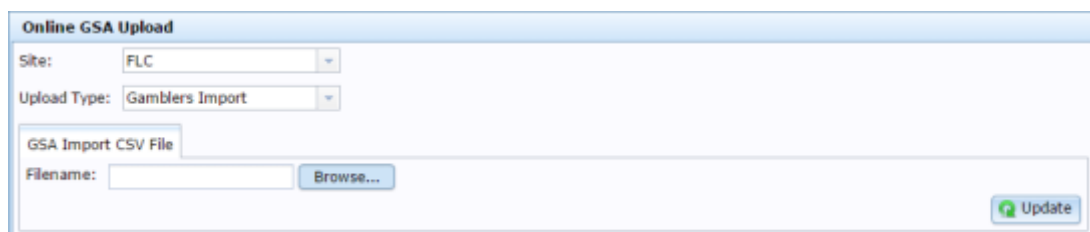
Import GSA cards to add or update their information to your Portal.

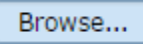
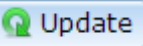
To import GSA cards:

1. Press  Customers.
2. Press **GSA > Import > Gamblers Import**.



The Online GSA Upload screen is displayed.

A screenshot of the 'Online GSA Upload' form. It features a dropdown for 'Site' set to 'FLC', another dropdown for 'Upload Type' set to 'Gamblers Import', and a section for 'GSA Import CSV File' with a 'Filename:' input field and a 'Browse...' button. An 'Update' button is located at the bottom right of the form.

3. Press  to find your import file.
4. Press .

The information is imported.

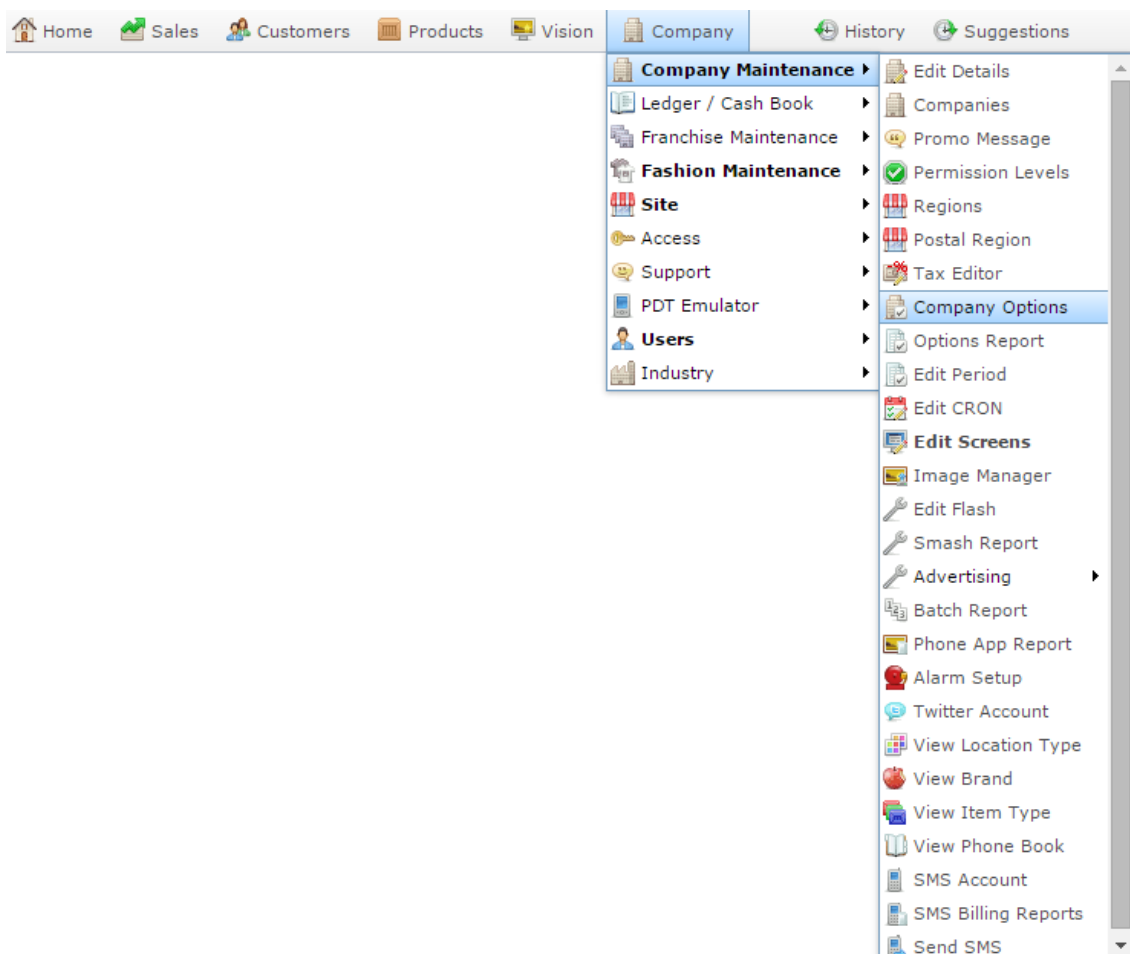
Configuring GSA Gambler imports for your company

Use the GSA Options - Gambler Import section to configure the field names used for importing card-holder information for GSA. Each field below corresponds to a field header used in the CSV import files. The field names configured here must match the field headers used in import files for sessions.

Opening the Company Options - Gambler Import section

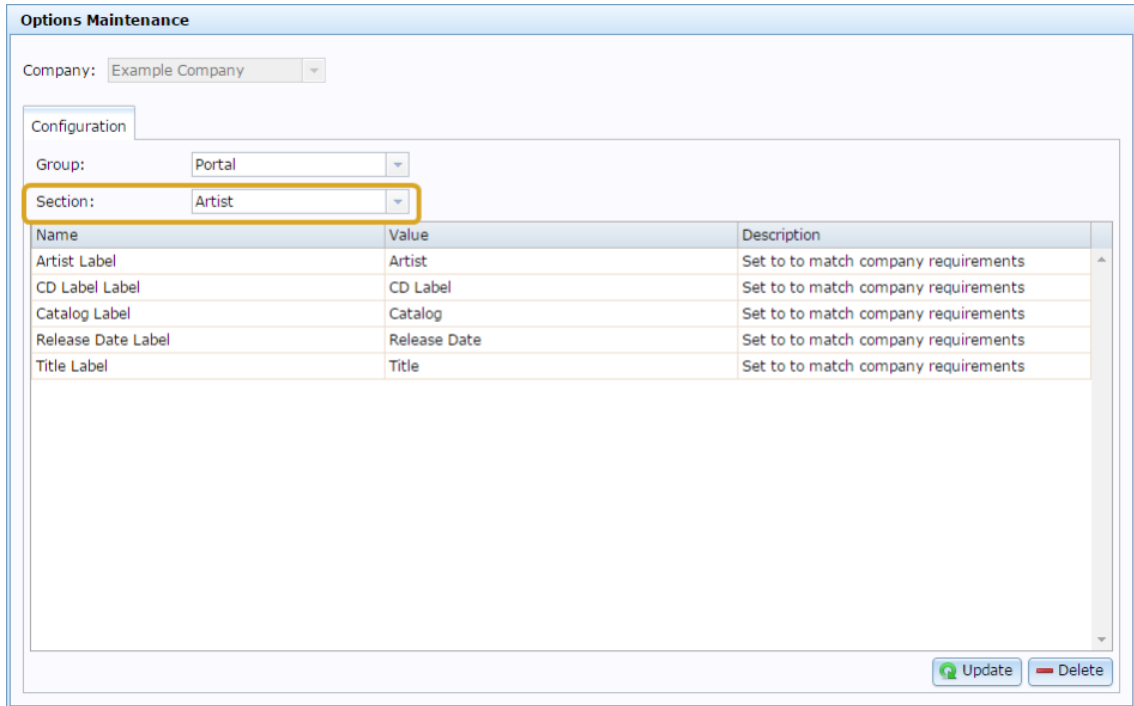
To open the Company Options - Gambler Import section:

1. Press  **Company**.
2. Press **Company Maintenance > Company Options**.



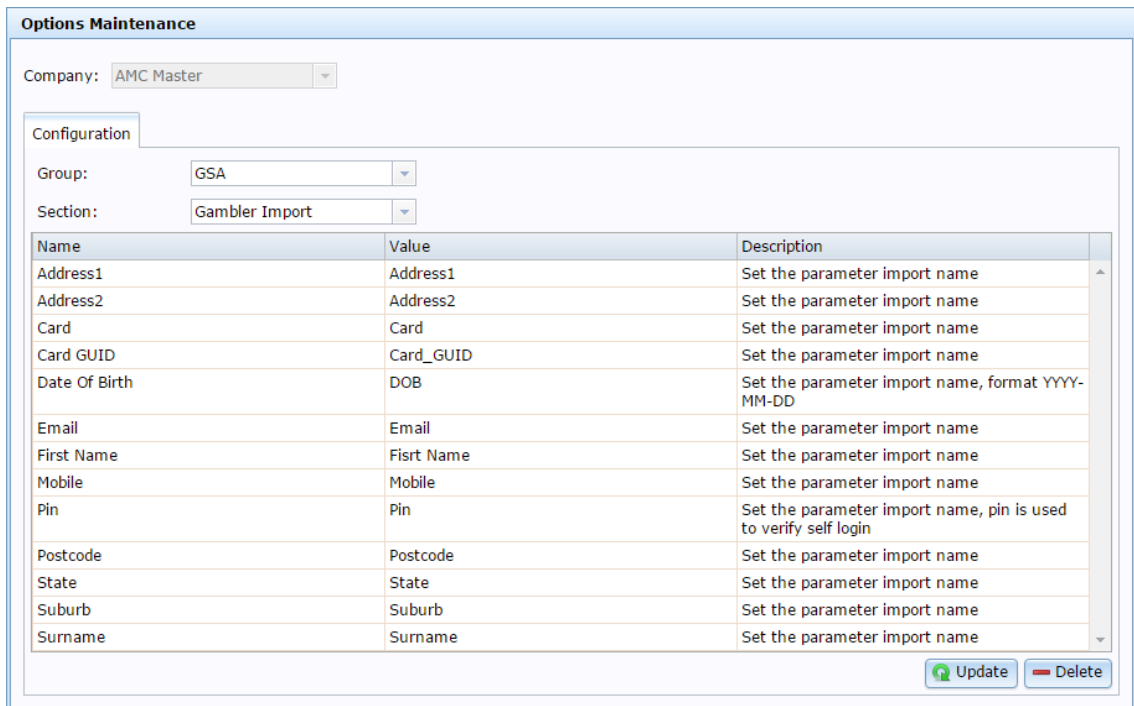
The Artist section of the Company Options screen is displayed.

3. Open the **Section** drop-down list.



4. Select GSA in the **Group** drop-down list.
5. Select Gambler Import in the **Section** drop-down list.

The Gambler Import section is displayed.



For more information on Gambler Import, see *Preparing the gambler import CSV file* on page 64.

Company Options - Gambler Import section key fields and buttons

Field	Description
Address1	Type the title of the field to use for the card-holder's address.
Address2	Type the title of the field to use for the second line of the card-holder's address, such as a unit number.
Card	Type the title of the field to use for the card-holder's card number.
Card GUID	Type the title of the field to use for the external ID number attached to the card-holder's card.
Date of Birth	Type the title of the field to use for the card-holder's date of birth.
Email	Type the title of the field to use for the card-holder's email address.
First Name	Type the title of the field to use for the card-holder's first name.
Mobile	Type the title of the field to use for the card-holder's mobile number.
Pin	Type the title of the field to use for the card-holder's pin number.
Postcode	Type the title of the field to use for the card-holder's post code.
State	Type the title of the field to use for the card-holder's state of residence.

Field	Description
Suburb	Type the title of the field to use for the card-holder's suburb.
Surname	Type the title of the field to use for the card-holder's surname.

Preparing the gambler import CSV file

You can import gambler information into the Portal via a Comma Separated Value (CSV) file.

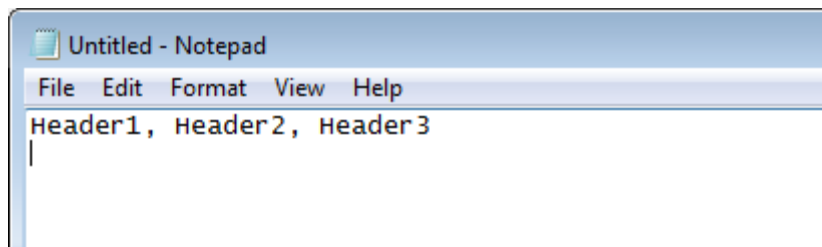
CSV files are text files that list each record in a separate line, with the fields separated by commas. CSV files usually have a "header row" at the top of the file which specifies the order of the fields. You can put fields in any order you want, as long as you use the field headers that the Portal recognises.

To prepare the file for import:

1. Create a text file.
2. At the top of the file, add the header fields, separated by a comma. These fields tell the Portal what order you're going to put the information.

Tip: You can use a space in addition to the comma if you want the file to be easier to read, as in the example shown.

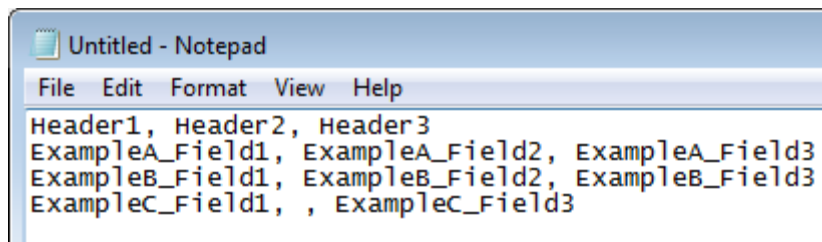
Note: Some fields are compulsory; others may be optional. See the table below for more details.



```
Untitled - Notepad
File Edit Format View Help
Header1, Header2, Header3
|
```

3. Add each record on its own line with:
 - The fields in the same order as the header fields.
 - Each field separated by a comma.

Note: It does not matter if the fields don't "line up" vertically. But make sure all fields are in the same order as the header fields. If you need to leave a field empty, add the comma that would have separated that field. For example: Field1, , Field3.



```
Untitled - Notepad
File Edit Format View Help
Header1, Header2, Header3
ExampleA_Field1, ExampleA_Field2, ExampleA_Field3
ExampleB_Field1, ExampleB_Field2, ExampleB_Field3
ExampleC_Field1, , ExampleC_Field3
```


4. When you have added all the records you want to import, save the text file.
The file is ready for importing.

See *Importing gambling session data* on page 68.

Gambler Import CSV File Headers

Use this table to create the header line and order the information in your CSV file.

Important Note: The fields listed below are Portal defaults. These field headers can be configured for your company. Check the configurations on the Gambler Import area of the GSA Options screen before you create your file. See *Configuring GSA Gambler imports for your company* on page 60.

Field	Description
Address1	The card-holder's address.
Address2	The second line of the card-holder's address, such as a unit number.
Card	The card-holder's card number.
Card_GUID	The external ID number attached to the card-holder's card.
DOB	The card-holder's date of birth.
Email	The card-holder's email address.
First Name	The card-holder's first name.
Mobile	The card-holder's mobile number.
Pin	The card-holder's pin number.
Postcode	The card-holder's post code.

Field	Description
State	The card-holder's state of residence.
Suburb	The card-holder's suburb.
Surname	The card-holder's surname.

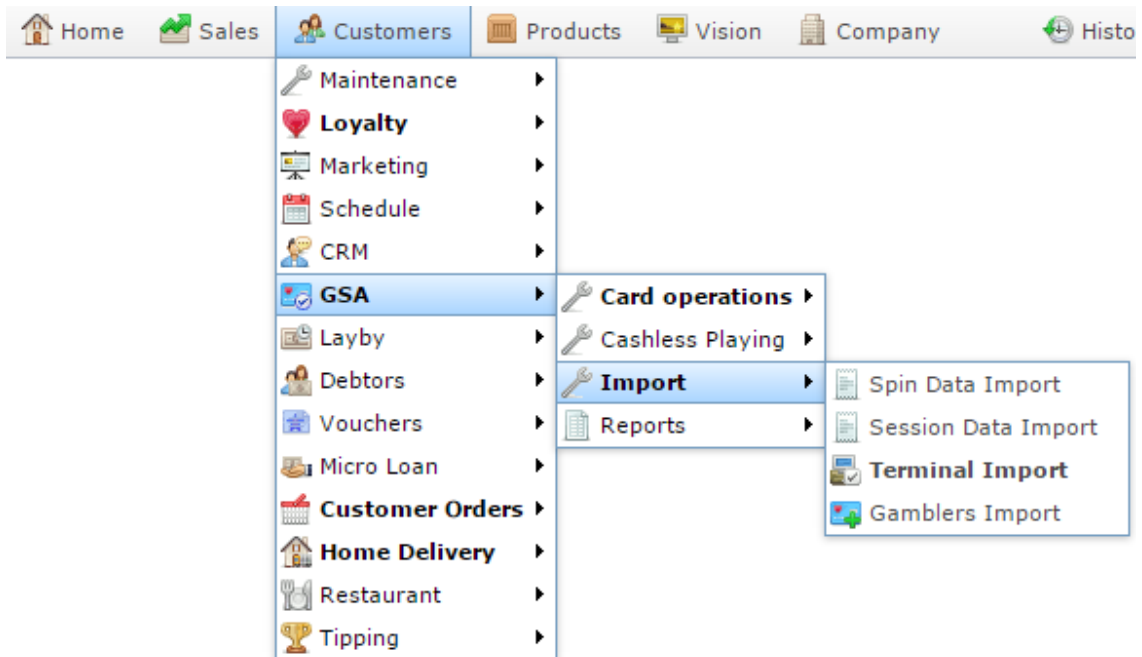
Importing gambling session data

Import gambling session data for reporting on your GSA program using a CSV file.

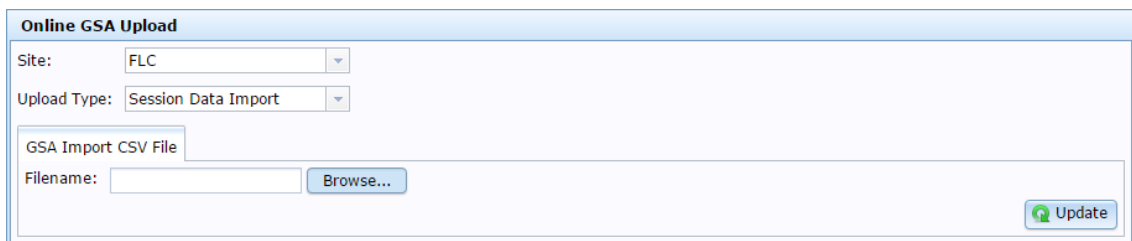
See *Preparing the session import CSV file* on page 73.

To import gambling session data:

1. Press  Customers.
2. Press **GSA > Import > Session Data Import**.

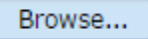
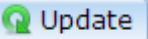


The Online GSA Upload screen is displayed.



The screenshot shows the 'Online GSA Upload' form with the following fields and buttons:

- Site: FLC (dropdown menu)
- Upload Type: Session Data Import (dropdown menu)
- GSA Import CSV File (text input field)
- Filename: (text input field) with a 'Browse...' button next to it.
- Update (button with a refresh icon)

3. Press  to find your import file.
4. Press .

The information is imported.

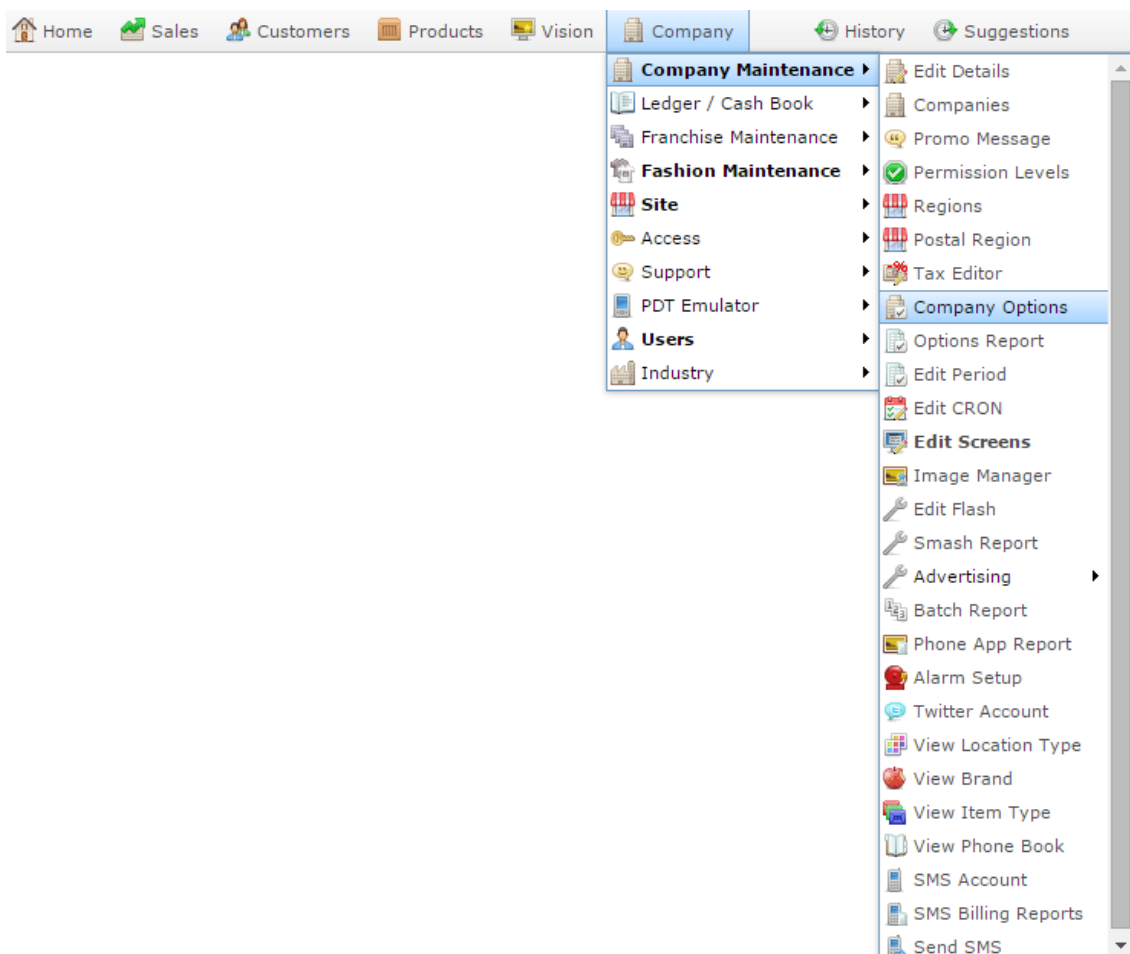
Configuring GSA session imports for your company

Use the GSA Options - Session Import section to configure the field names used for importing session information for GSA. Each field below corresponds to a field header used in the CSV import files. The field names configured here must match the field headers used in import files for sessions.

Opening the Company Options - Session Import section

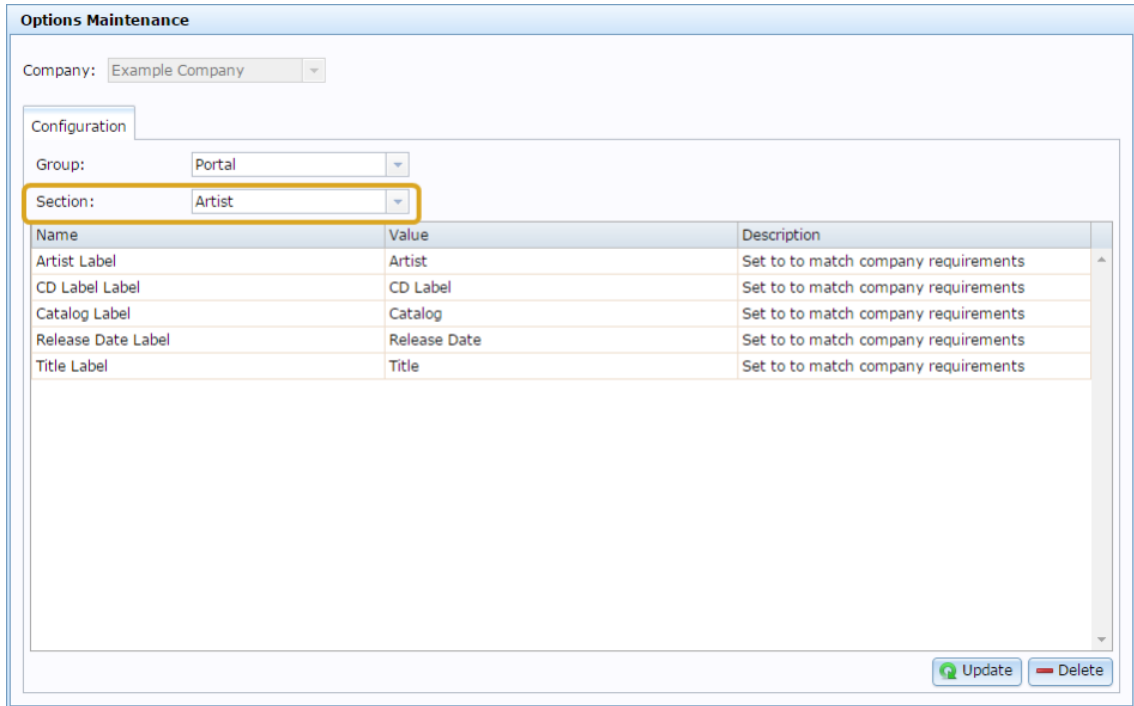
To open the Company Options - Session Import section:

1. Press  **Company**.
2. Press **Company Maintenance > Company Options**.



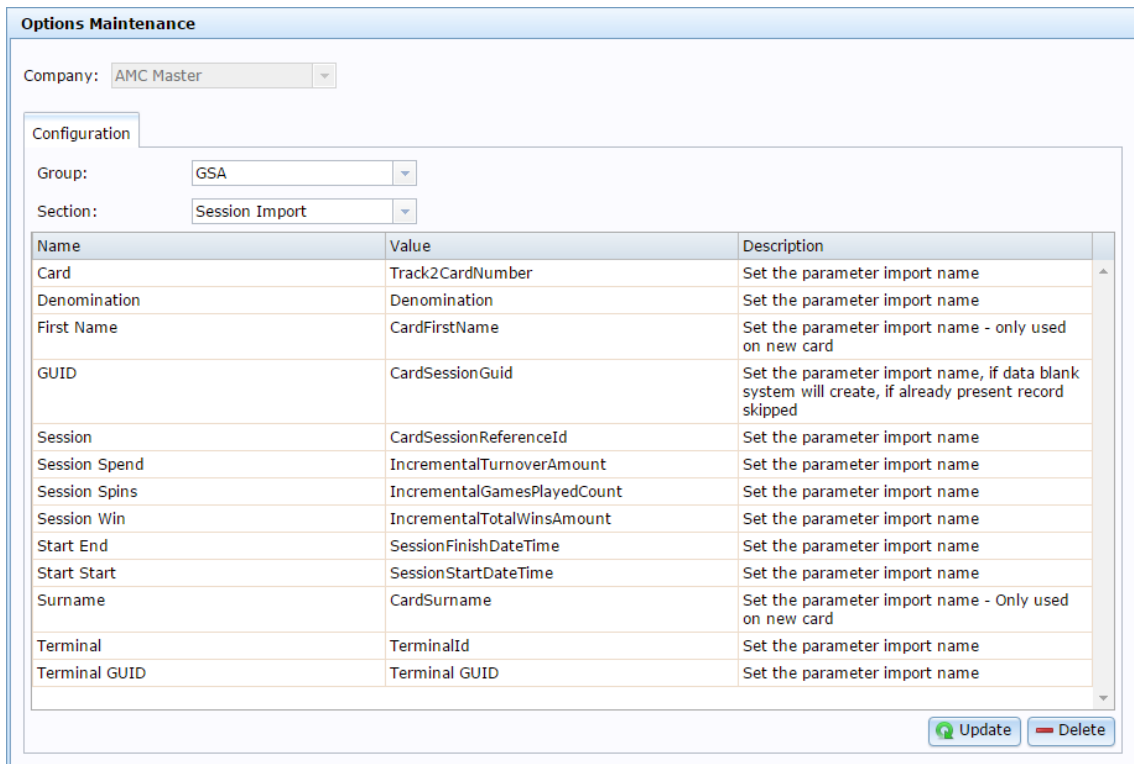
The Artist section of the Company Options screen is displayed.

3. Open the **Section** drop-down list.



4. Select GSA in the **Group** drop-down list.
5. Select Session Import in the **Section** drop-down list.

The Session Import section is displayed.



For more information on Session Import, see *Preparing the session import CSV file* on page 73.

Company Options - Session Import section key fields and buttons

Field	Description
Card	Type the title of the field to use for the card identification number.
Denomination	Type the title of the field to use for the denomination the machine accepts.
First Name	Type the title of the field to use for the card-holder's first name.
GUID	Type the title of the field to use for the session identification number.
Session	Type the title of the field to use for the unique reference to the session for this card.
Session Spend	Type the title of the field to use for the amount spent during this session.
Session Spins	Type the title of the field to use for the number of spins during this session.
Session Win	Type the title of the field to use for the amount received in winnings during this session.
Start End	Type the title of the field to use for the date and time the session ended.
Start Start	Type the title of the field to use for the date and time the session started.

Field	Description
Surname	Type the title of the field to use for the card-holder's surname.
Terminal	Type the title of the field to use for the machine's identification within the Portal.
Terminal GUID	Type the title of the field to use for the machine's unique identification within the Portal.

Preparing the session import CSV file

You can import session information into the Portal via a Comma Separated Value (CSV) file.

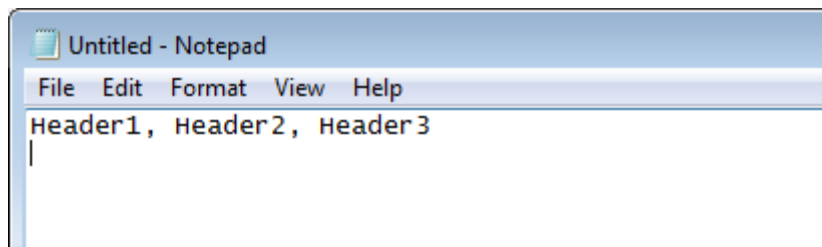
CSV files are text files that list each record in a separate line, with the fields separated by commas. CSV files usually have a "header row" at the top of the file which specifies the order of the fields. You can put fields in any order you want, as long as you use the field headers that the Portal recognises.

To prepare the file for import:

1. Create a text file.
2. At the top of the file, add the header fields, separated by a comma. These fields tell the Portal what order you're going to put the information.

Tip: You can use a space in addition to the comma if you want the file to be easier to read, as in the example shown.

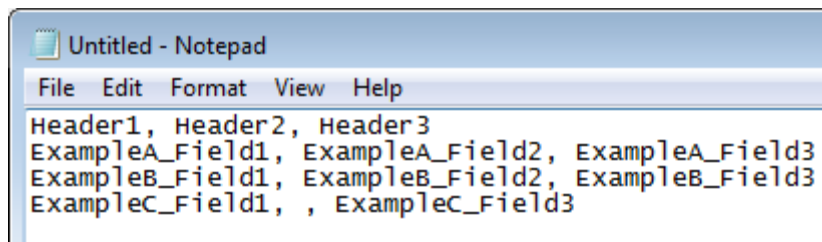
Note: Some fields are compulsory; others may be optional. See the table below for more details.



```
Untitled - Notepad
File Edit Format View Help
Header1, Header2, Header3
|
```

3. Add each record on its own line with:
 - The fields in the same order as the header fields.
 - Each field separated by a comma.

Note: It does not matter if the fields don't "line up" vertically. But make sure all fields are in the same order as the header fields. If you need to leave a field empty, add the comma that would have separated that field. For example: Field1, , Field3.



```
Untitled - Notepad
File Edit Format View Help
Header1, Header2, Header3
ExampleA_Field1, ExampleA_Field2, ExampleA_Field3
ExampleB_Field1, ExampleB_Field2, ExampleB_Field3
ExampleC_Field1, , ExampleC_Field3
```

4. When you have added all the records you want to import, save the text file.
The file is ready for importing.

See *Importing gambling session data* on page 68.

Session Import CSV File Headers

Use this table to create the header line and order the information in your CSV file.

Important Note: The fields listed below are Portal defaults. These field headers can be configured for your company. Check the configurations on the Sessions area of the GSA Options screen before you create your file. See *Configuring GSA session imports for your company* on page 69.

Field	Description
Track2CardNumber	The identification number of the card used in the session.
Denomination	The denomination accepted by the machine used in the session.
CardFirstName	The card-holder's first name.
CardSessionGUID	The session identification number.
CardSession ReferenceID	The unique reference to the session for this card.
IncrementalTurnoverAmount	The amount spent during this session.
IncrementalGamesPlayedCount	The number of spins during this session.
IncrementalTotalWinsAmount	The amount received in winnings during this session.
SessionFinishDateTime	The date and time the session ended.

Note: The information must be in **YYYY-MM-**

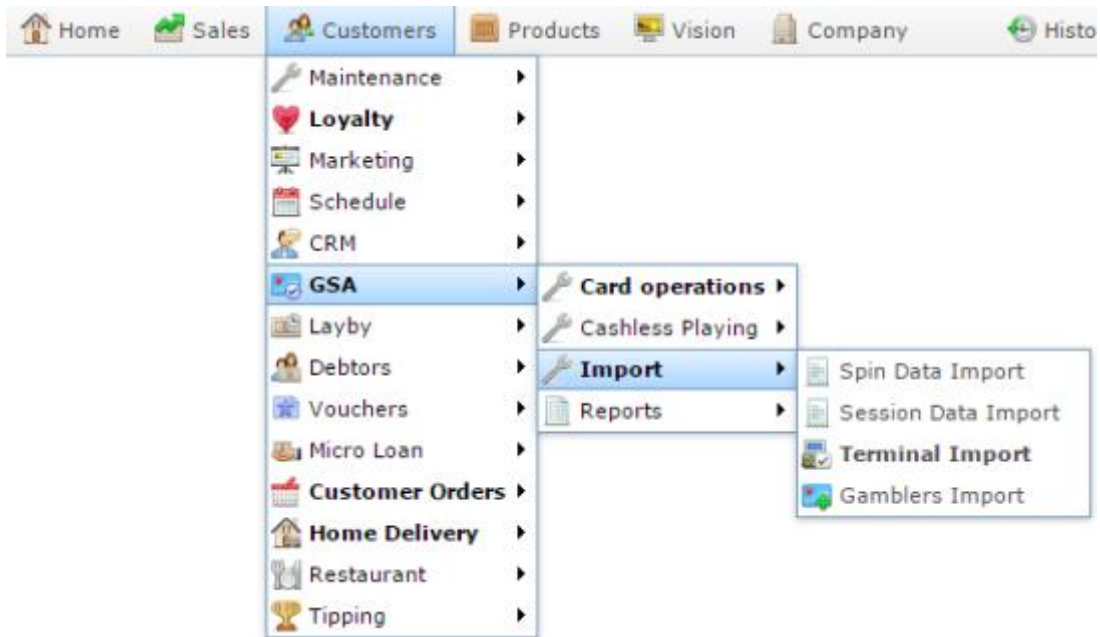
Field	Description
SessionStartDateTime	The date and time the session started. Note: The information must be in YYYY-MM-DD HH:MM:SS format, in 24-hour time. For example, 7:15pm on March 23rd 2014 would be represented as 2014-03-23 19:15:00 .
CardSurname	The card-holder's surname.
TerminalId	The machine's identification within the Portal.
Terminal GUID	The machine's unique identification within the Portal.

Importing spin data

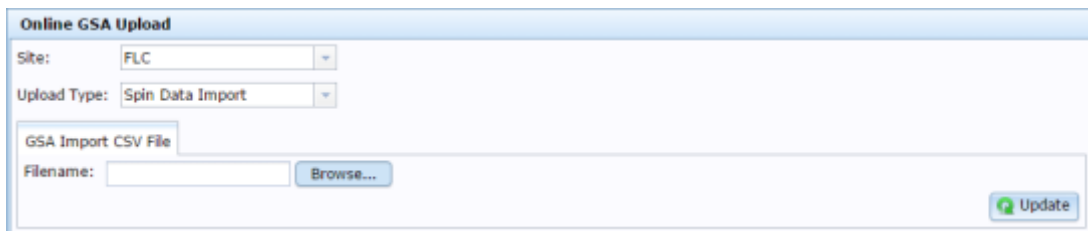
Import spin data into your Portal for reporting on your GSA program.

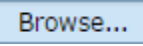
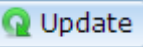
To import spin data:

1. Press  Customers.
2. Press **GSA > Import > Spin Data Import**.



The Online GSA Upload screen is displayed.

A screenshot of the 'Online GSA Upload' form. The 'Site' dropdown is set to 'FLC'. The 'Upload Type' dropdown is set to 'Spin Data Import'. There is a section for 'GSA Import CSV File' with a 'Filename:' label and a 'Browse...' button. An 'Update' button is located at the bottom right of the form.

3. Press  to find your import file.
4. Press .

The information is imported.

Preparing the spin import CSV file

You can import spin information into the Portal via a Comma Separated Value (CSV) file.

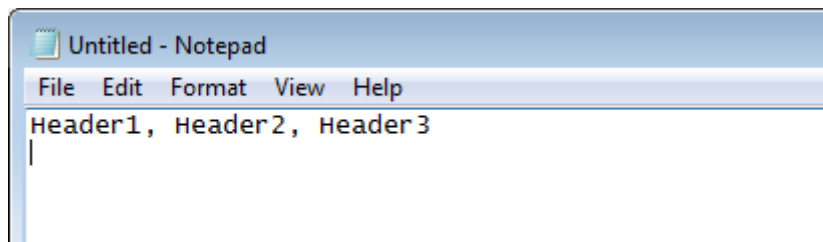
CSV files are text files that list each record in a separate line, with the fields separated by commas. CSV files usually have a "header row" at the top of the file which specifies the order of the fields. You can put fields in any order you want, as long as you use the field headers that the Portal recognises.

To prepare the file for import:

1. Create a text file.
2. At the top of the file, add the header fields, separated by a comma. These fields tell the Portal what order you're going to put the information.

Tip: You can use a space in addition to the comma if you want the file to be easier to read, as in the example shown.

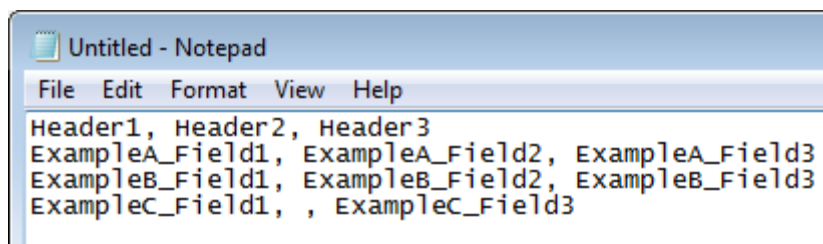
Note: Some fields are compulsory; others may be optional. See the table below for more details.



```
Untitled - Notepad
File Edit Format View Help
Header1, Header2, Header3
|
```

3. Add each record on its own line with:
 - The fields in the same order as the header fields.
 - Each field separated by a comma.

Note: It does not matter if the fields don't "line up" vertically. But make sure all fields are in the same order as the header fields. If you need to leave a field empty, add the comma that would have separated that field. For example: Field1, , Field3.



```
Untitled - Notepad
File Edit Format View Help
Header1, Header2, Header3
ExampleA_Field1, ExampleA_Field2, ExampleA_Field3
ExampleB_Field1, ExampleB_Field2, ExampleB_Field3
ExampleC_Field1, , ExampleC_Field3
```

4. When you have added all the records you want to import, save the text file.

The file is ready for importing.

See *Importing gambling session data* on page 68.

Spin Import CSV File Headers

Use this table to create the header line and order the information in your CSV file.

Important Note: The fields listed below are Portal defaults. These field headers can be configured for your company. Check the configurations on the Spin Import area of the GSA Options screen before you create your file. See *Configuring GSA Spin imports for your company* on page 82.

Field	Description
BetsPerLine	The monetary amount of the bets placed per line on the spin.
Card	The card number of the player.
Card_GUID	The external identification number of the card of the player.
GUID	The external ID of the spin.
Session_GUID	The external ID of the session.
SpinLines	The number of lines in the spin.
SpinTime	The date and time of the spin. Note: The information must be in YYYY-MM-DD HH:MM:SS format, in 24-hour time. For example, 7:15pm on March 23rd 2014 would be represented as 2014-03-23 19:15:00 .
Terminal	The unique number that identifies the terminal where the spin was played.

Field	Description
Terminal GUID	The external ID of the terminal where the spin was played.
Won	The monetary amount won on the spin.

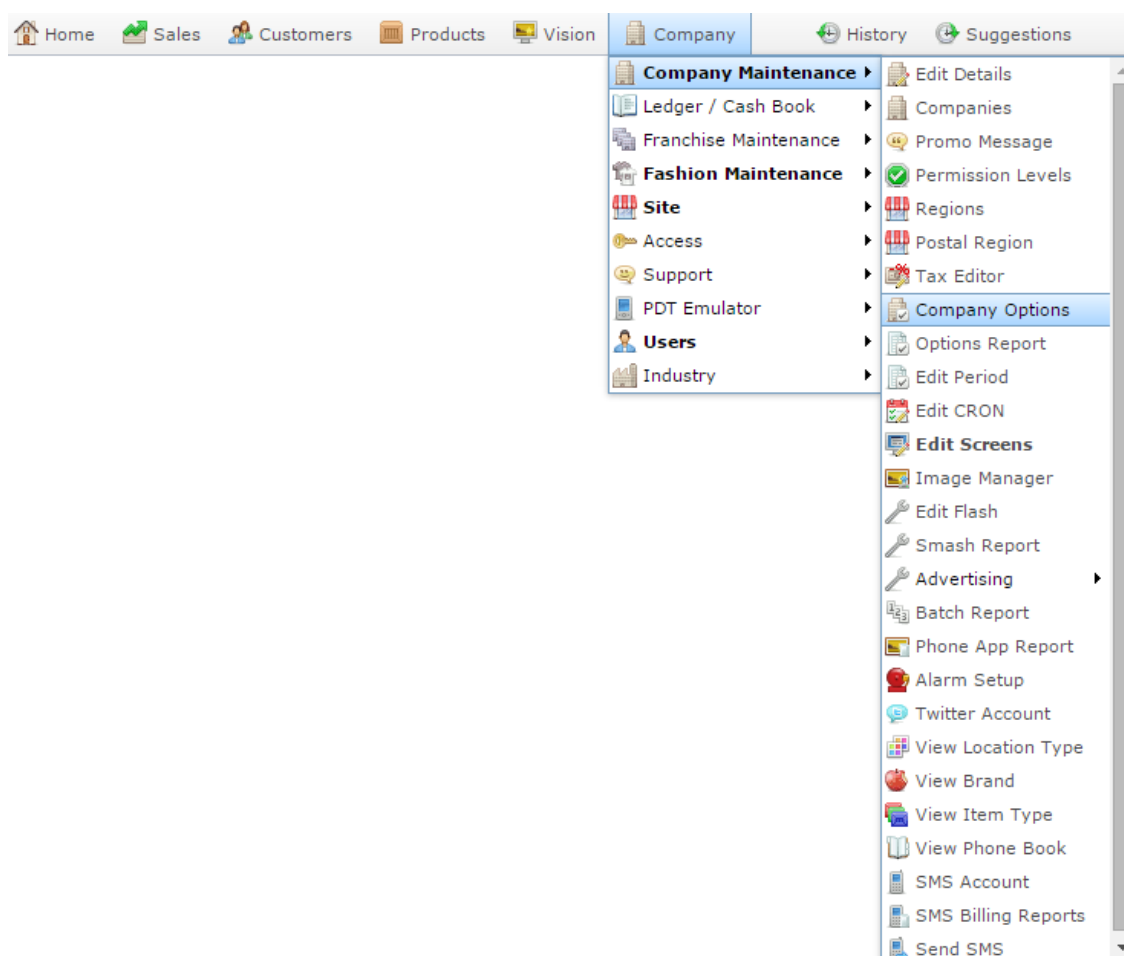
Configuring GSA Spin imports for your company

Use the GSA Options - Spin Import section to configure the field names used for importing spin information for GSA. Each field below corresponds to a field header used in the CSV import files. The field names configured here must match the field headers used in import files for sessions.

Opening the Company Options - Spin Import section

To open the Company Options - Spin Import section:

1. Press  **Company**.
2. Press **Company Maintenance > Company Options**.



The Artist section of the Company Options screen is displayed.

3. Open the **Section** drop-down list.

Options Maintenance

Company: Example Company

Configuration

Group: Portal

Section: Artist

Name	Value	Description
Artist Label	Artist	Set to to match company requirements
CD Label Label	CD Label	Set to to match company requirements
Catalog Label	Catalog	Set to to match company requirements
Release Date Label	Release Date	Set to to match company requirements
Title Label	Title	Set to to match company requirements

Update Delete

4. Select GSA in the **Group** drop-down list.
5. Select Spin Import in the **Section** drop-down list.

The Spin Import section is displayed.

Options Maintenance

Company: AMC Master

Configuration

Group: GSA

Section: Spin Import

Name	Value	Description
Bet Per Line	BetsPerLine	Set the parameter import name - in \$
Card	Card	This is the Card of the player, Set the parameter import name
Card ID	Card_GUID	This is the Card GUID of the player, if blank the card element will be used as a lookup, Set the parameter import name
GUID	GUID	This is the Spin GUID, Set the parameter import name, if data blank system will create, if already present record skipped
Session	Session_GUID	This is the Session GUID, Set the parameter import name
Spin Lines	SpinLines	Set the parameter import name
Spin Time	SpinTime	Set the parameter import name
Terminal	Terminal	Set the parameter import name
Terminal GUID	Terminal GUID	Set the parameter import name
Won	Won	Set the parameter import name - in \$

Update Delete

For more information on Spin Import, see *Preparing the spin import CSV file* on page 78.

Company Options - Spin Import section key fields and buttons

Field	Description
Bet Per Line	Type the title of the field to use for the amount of the bet placed per line on the spin.
Card	Type the title of the field to use for the card number of the player.
Card ID	Type the title of the field to use for the external id of the card of the player.
GUID	Type the title of the field to use for the external ID of the spin.
Session	Type the title of the field to use for the external ID of the session.
Spin Lines	Type the title of the field to use for the number of lines in the spin.
Spin Time	Type the title of the field to use for the date and time of the spin.
Terminal	Type the title of the field to use for the unique number that identifies the terminal where the spin was played.
Terminal GUID	Type the title of the field to use for the external ID of the terminal where the spin was played.
Won	Type the title of the field to use for the amount won on the spin.

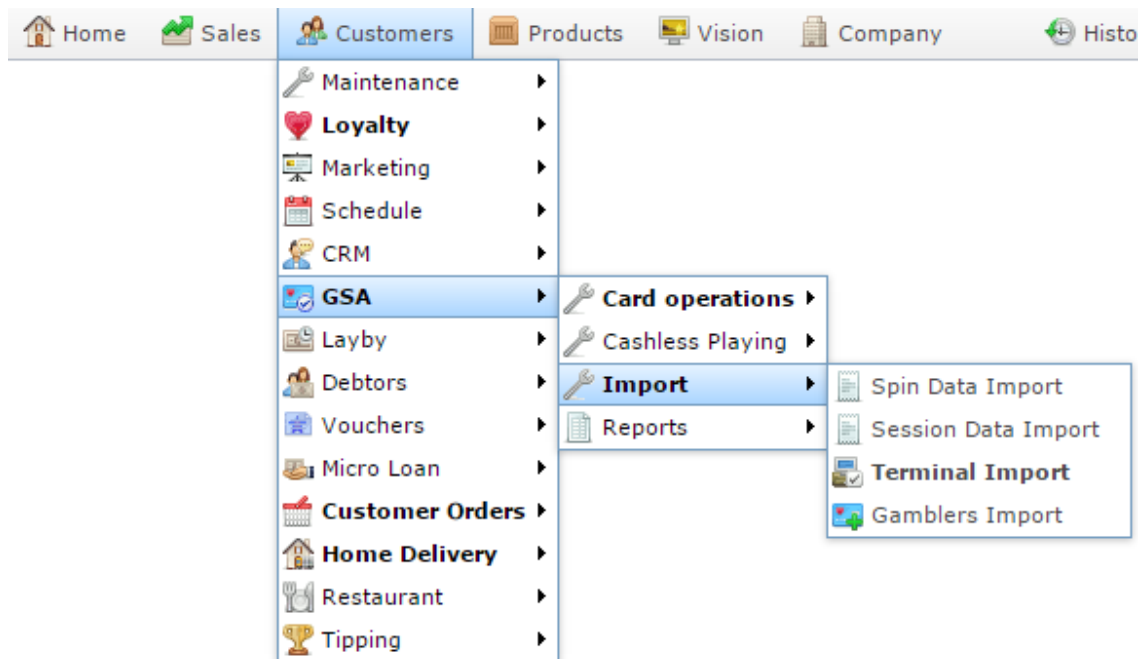
Importing gambling machine data

Import gambling machine data for reporting on your GSA program via a prepared CSV file.

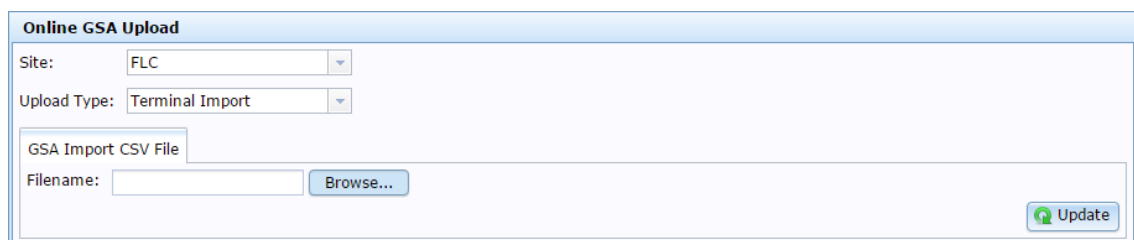
See *Preparing the gaming machine import CSV file* on page 90.

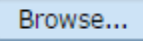
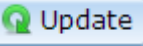
To import gambling machine data:

1. Press  Customers.
2. Press **GSA > Import > Terminal Import**.



The Online GSA Upload screen is displayed.

A screenshot of the 'Online GSA Upload' screen. The screen has a light blue header with the title 'Online GSA Upload'. Below the header, there are two dropdown menus: 'Site:' with 'FLC' selected, and 'Upload Type:' with 'Terminal Import' selected. Below these, there is a section for 'GSA Import CSV File' with a 'Filename:' label and a text input field. To the right of the input field is a 'Browse...' button. In the bottom right corner of the form, there is an 'Update' button with a green circular arrow icon.

3. Press  to find your import file.
4. Press .

The information is imported.

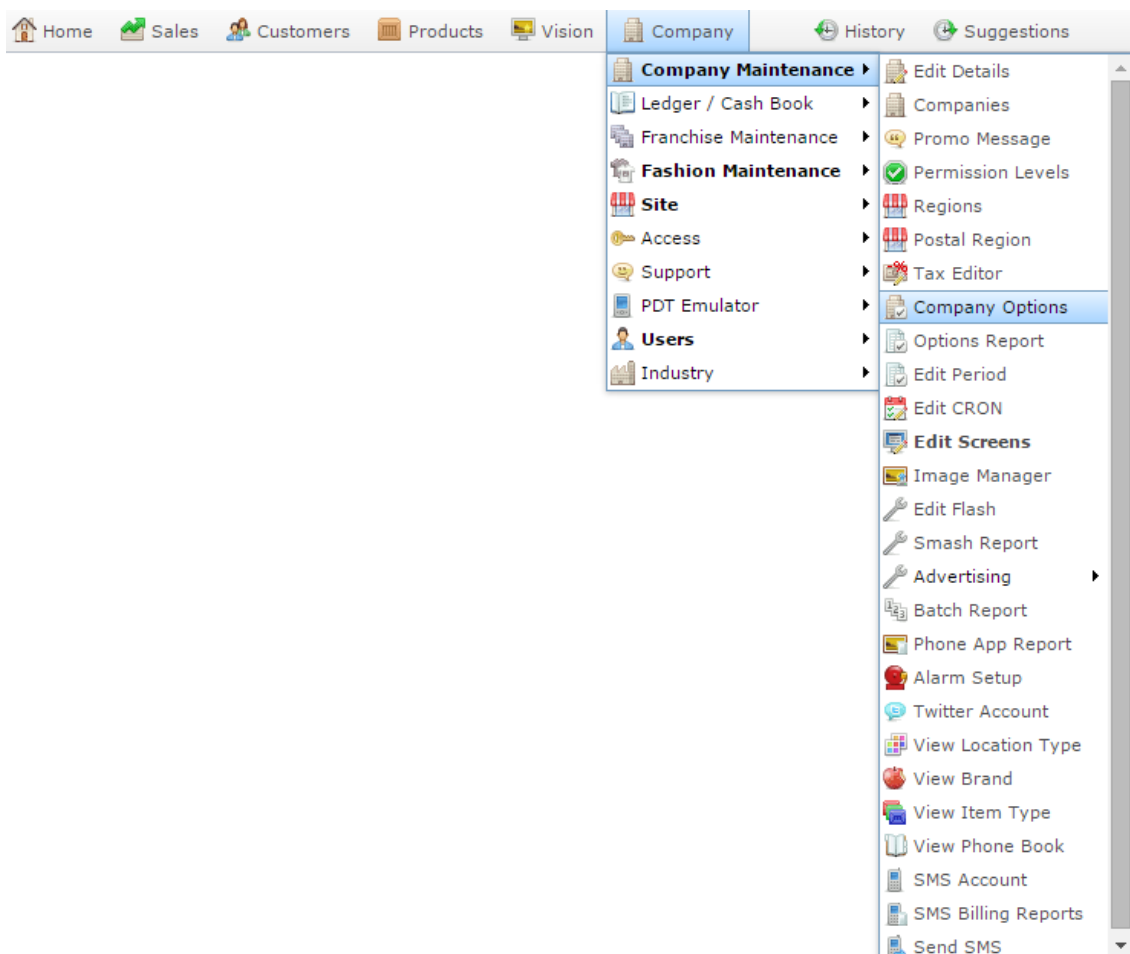
Configuring GSA terminal imports for your company

Use the GSA Options - Terminal Import section to configure the field names used for importing terminal information for GSA. Each field below corresponds to a field header used in the CSV import files. The field names configured here must match the field headers used in import files for Terminal sessions.

Opening the Company Options - Terminal Import section

To open the Company Options - Terminal Import section:

1. Press  **Company**.
2. Press **Company Maintenance > Company Options**.



The Artist section of the Company Options screen is displayed.

3. Open the **Section** drop-down list.

Options Maintenance

Company: Example Company

Configuration

Group: Portal

Section: Artist

Name	Value	Description
Artist Label	Artist	Set to to match company requirements
CD Label Label	CD Label	Set to to match company requirements
Catalog Label	Catalog	Set to to match company requirements
Release Date Label	Release Date	Set to to match company requirements
Title Label	Title	Set to to match company requirements

Update Delete

4. Select GSA in the **Group** drop-down list.
5. Select Terminal Import in the **Section** drop-down list.

The Terminal Import section is displayed.

Options Maintenance

Company: AMC Master

Configuration

Group: GSA

Section: Terminal Import

Name	Value	Description
Area	AreaNumber	Set the parameter import name
Bank	BankNumber	Set the parameter import name
Denomination	Denomination	Set the parameter import name
Description	Description	Set the parameter import name
EGM Id	EgmAddress	Set the parameter import name
Game Id	GameDescription	Set the parameter import name
Game Version	Version	Set the parameter import name
House Number	HouseNumber	Set the parameter import name
Licence Number	GovernmentNumber	Set the parameter import name
Location	Location	Set the parameter import name
Machine Type	TerminalEgmTypeId	Set the parameter import name
Section	Section	Set the parameter import name
Serial Number	SerialNumber	Set the parameter import name
Terminal GUID	Terminal GUID	Set the parameter import name, if blank system will create
Terminal Number	TerminalId	Set the parameter import name, if GUID is blank, this is used for reference

Update Delete

For more information on Terminal Import, see *Preparing the gaming machine import CSV file* on page 90.

Company Options - Terminal Import section key fields and buttons

Field	Description
Area	Type the title of the field to use for the area number within the venue where the machine is located.
Bank	Type the title of the field to use for the bank of machines the machine belongs to.
Denomination	Type the title of the field to use for the denomination the machine accepts.
Description	Type the title of the field to use for the machine description.
EGM Id	Type the title of the field to use for the assigned Electronic Gambling Machine ID number.
Game Id	Type the title of the field to use for the game identification number.
Game Version	Type the title of the field to use for the game version number.
House Number	Type the title of the field to use for the unique code identifying the house.
License Number	Type the title of the field to use for the government or gambling license number for the machine.
Location	Type the title of the field to use for the location within the venue of the machine.

Field	Description
Machine Type	Type the title of the field to use for the machine's type.
Section	Type the title of the field to use for the section the machine is located in.
Serial Number	Type the title of the field to use for the machine's serial number.
Terminal GUID	Type the title of the field to use for the machine's unique identification within the Portal.
Terminal Number	Type the title of the field to use for the alternate reference number for the machine within the Portal.

Preparing the gaming machine import CSV file

You can import gaming machine information into the Portal via a Comma Separated Value (CSV) file.

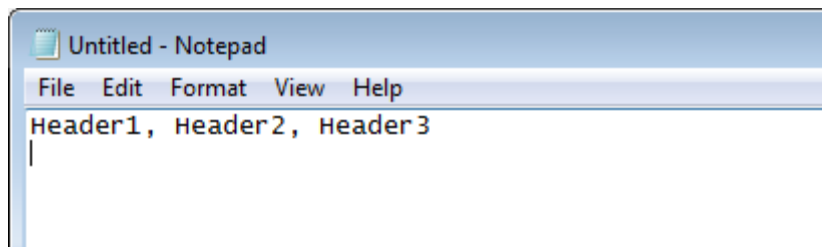
CSV files are text files that list each record in a separate line, with the fields separated by commas. CSV files usually have a "header row" at the top of the file which specifies the order of the fields. You can put fields in any order you want, as long as you use the field headers that the Portal recognises.

To prepare the file for import:

1. Create a text file.
2. At the top of the file, add the header fields, separated by a comma. These fields tell the Portal what order you're going to put the information.

Tip: You can use a space in addition to the comma if you want the file to be easier to read, as in the example shown.

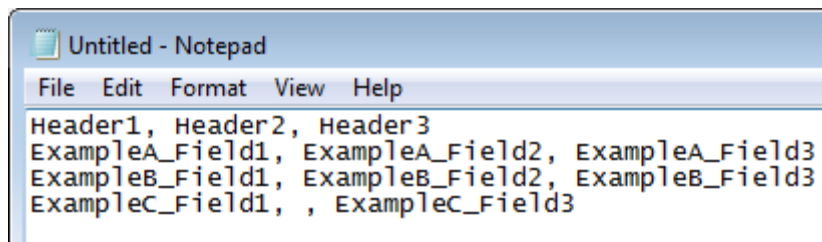
Note: Some fields are compulsory; others may be optional. See the table below for more details.



```
Untitled - Notepad
File Edit Format View Help
Header1, Header2, Header3
|
```

3. Add each record on its own line with:
 - The fields in the same order as the header fields.
 - Each field separated by a comma.

Note: It does not matter if the fields don't "line up" vertically. But make sure all fields are in the same order as the header fields. If you need to leave a field empty, add the comma that would have separated that field. For example: Field1, , Field3.



```
Untitled - Notepad
File Edit Format View Help
Header1, Header2, Header3
ExampleA_Field1, ExampleA_Field2, ExampleA_Field3
ExampleB_Field1, ExampleB_Field2, ExampleB_Field3
ExampleC_Field1, , ExampleC_Field3
```

4. When you have added all the records you want to import, save the text file.
The file is ready for importing.

See *Importing gambling machine data* on page 85.

Terminal Import CSV File Headers

Use this table to create the header line and order the information in your CSV file.

Important Note: The fields listed below are Portal defaults. These field headers can be configured for your company. Check the configurations on the Terminal Import area of the GSA Options screen before you create your file. See *Configuring GSA terminal imports for your company* on page 86.

Field	Description
AreaNumber	The area number the machine belongs to in the venue. Note: This field may be left blank.
BankNumber	The code identifying the bank of machines the machine belongs to in the venue. Note: This field may be left blank.
Denomination	The denomination the machine accepts.
Description	The terminal description.
EGMAddress	The assigned Electronic Gambling Machine ID number.
GameDescription	The game identification number.
Version	The game version number.
HouseNumber	The unique code identifying the house.

Field	Description
GovernmentNumber	The government or gambling license number for the machine.
Location	The location within the venue of the machine.
TerminalEgmTypeId	The machine's type.
Section	The section the machine is located in.
SerialNumber	The machine's serial number.
Terminal GUID	The machine's unique identification within the Portal.
TerminalId	The alternate reference number for the machine within the Portal.

Online GSA Upload screen

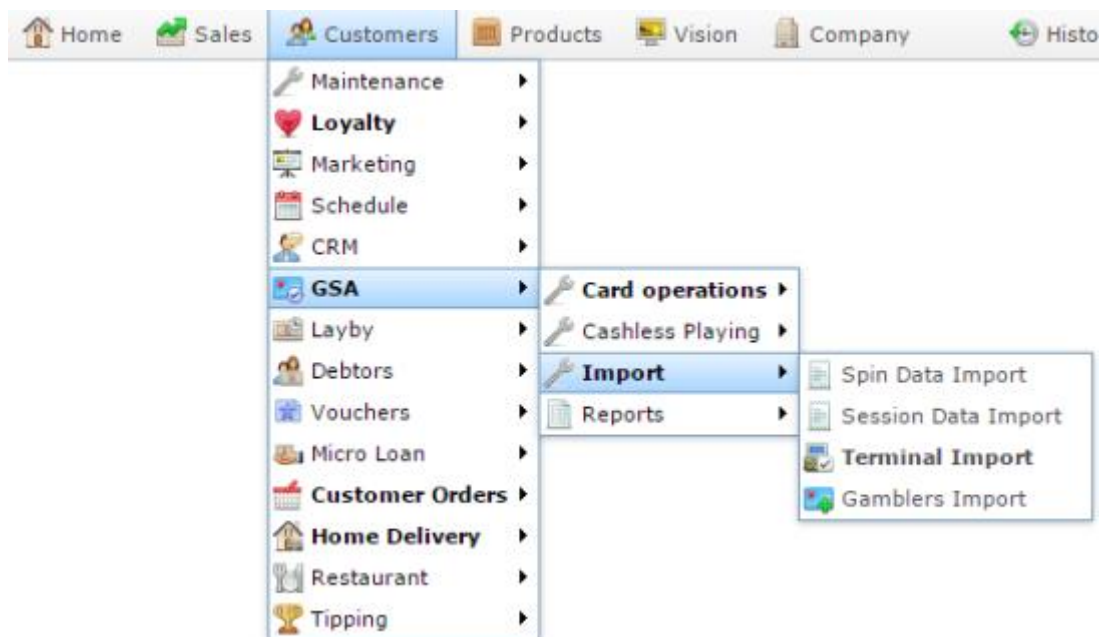
Use this screen to import GSA information into your Portal. You can import information from:

- Sessions.
- Gambler cards.
- Gambling machines and terminals.
- Spins.

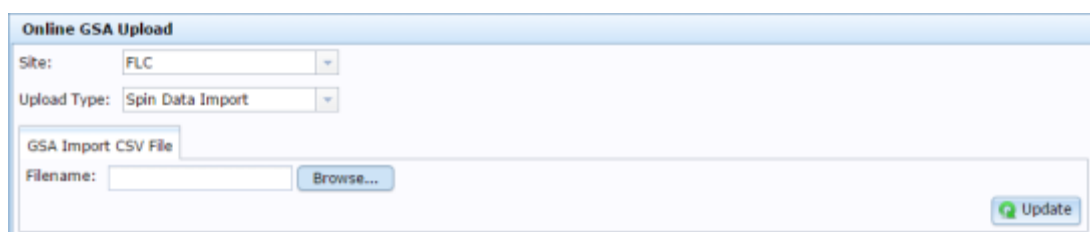
Opening the Online GSA Upload screen

To open the Online GSA Upload screen:

1. Press  Customers.
2. Press **GSA > Import > Spin Data Import**.

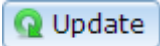


The Online GSA Upload screen is displayed.



The screenshot shows the 'Online GSA Upload' form. It includes a 'Site' dropdown menu set to 'FLC', an 'Upload Type' dropdown menu set to 'Spin Data Import', and a 'GSA Import CSV File' section with a 'Filename' input field and a 'Browse...' button. An 'Update' button is located at the bottom right of the form.

Online GSA Upload screen key fields and buttons

Field	Description
Site	Select the site to import the information into.
Upload Type	Select the type of information included in the import file: Spin Data Import Import spin data from gambling machines. <hr/> Session Data Import Import data about gambling sessions. <hr/> Terminal Import Import data from gambling machines. <hr/> Gamblers Import Import GSA card data.
Note: Ensure your file is correctly formatted for the import you want to perform.	
Filename	The name of the file to import.
	Press to import the file.

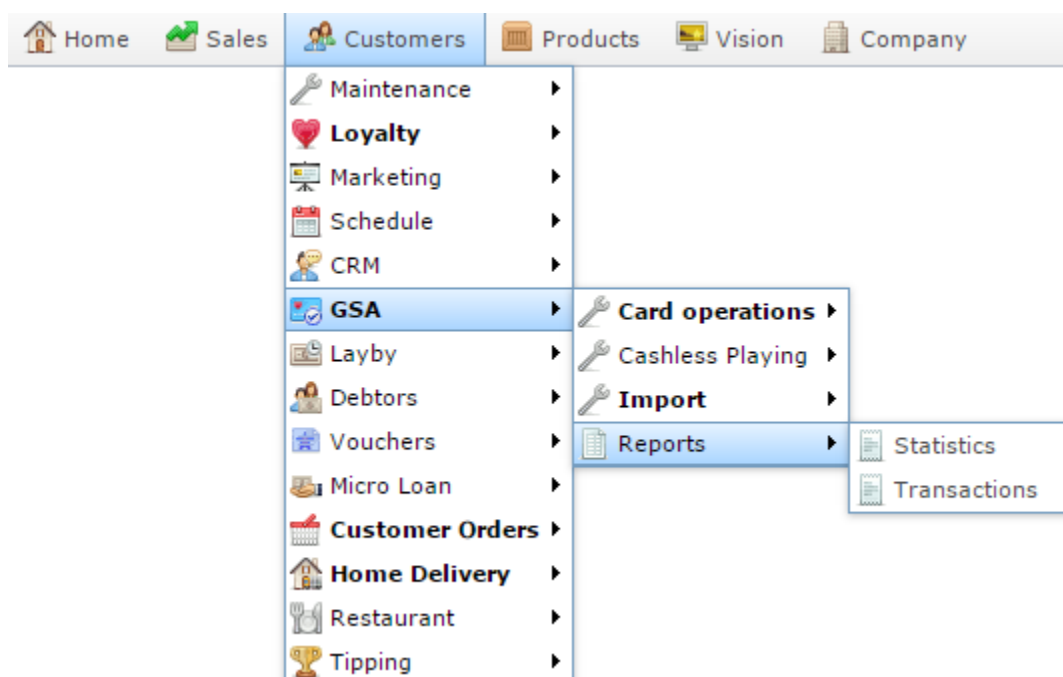
Card Sessions report

Use the Card Sessions report to view a summary of each session by card, and drill down into more detailed reports.

Opening the Card Sessions report

To open the Card Sessions report:

1. Press  Customers.
2. Press **GSA > Reports > Transactions**.



The Venue by Betting report is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesda 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
FLC	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.25
Total:	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.25

By: Day
Date: 18/11/2015
Filter: None
Type: Bettings
Add to Favourites

- Press the **Venue** you want to examine.
A popup menu is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesd 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
EL Sessions	3.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.2
To Machines	3.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.2

By
Day

Date
15/11/2015

Filter
None

Type
Bettings

Add to Favourites

- Press **Sessions**.
The Summary Sessions report is displayed.

Summary Sessions

Card ID	Card	Venue	Bets	Wins	Delta	Sessions	Minutes
F830C954- BEC0- 41B7- AFEE- D791944E0	618106751	FLC	\$2,553.05	\$2,386.74	\$166.31	6	172
EEA922AA- 2BFC- 4171- 85F0- 98F0E554C	618106742	FLC	\$288.51	\$228.28	\$60.23	4	63
F2376F70- 6C1D- 40BB- 966F- E908ACE8	618106608	FLC	\$1,079.27	\$1,276.55	-\$197.28	14	120

Venue
FLC

Option
Summary

By
Day

Date
15/11/2015

- Press the **Card ID** you want to examine.
The Card Sessions report is displayed.

Card Sessions

Session ID	Card ID	Card	Venue	Date	Day	Oper	Start	End	Start Minu Hour	Sper	Win	Bets	Dem	Fund	Delta	Mac ID
681E	F830	6181	FLC	15/11	Sunc		15:1	15:1	12	17	\$313	\$263	\$222	\$0.0	\$49.1	AB4E CDC1 4218 86AE A45/
44D1	F830	6181	FLC	15/11	Sunc		15:1	15:1	13	10	\$145	\$62	(\$117)	\$1.0	\$83.1	6F8E E03E 45C1 9BF; A6DE

Venue
FLC

By
Day

Date
15/11/2015

Card Sessions report key fields

Filters area

Use this area to filter the results shown in the report.

Field	Description
<input type="button" value="Add to Favourites"/>	Press to add this report to your Portal favourites for easier access.
By	Select to display the report for a specific day, week, month or year.
Date / Date From and Date To / As of / Start Date and End Date	Select the date or date period to report on.
Venue	Select the venue to report on.

Report area

This area displays report information.

Note: Not all fields may be displayed at once. Some fields depend on your filter field selections.

Field	Description
Session ID	Unique code identifying the session.
Card ID	A unique code identifying the card.
Card	The card number identifying the GSA card-holder account.
Venue	The name of the venue the activity occurred at.
Machine / Machine ID	The unique code identifying the machine on which the betting took place.
Open	Indicates the session is still in progress and data is still being received.
Start	The date and time the session started.
End	The date and time the session ended.
Start Hour	The hour of the day the session started, used for reporting.

Note: This is given in 24-hour time. For example, 7pm is 19.

Field	Description
Denomination	The denomination of spending the machine accepts. For example, \$1, \$0.05, etc.
Spend	The amount of money inserted into the machine.
Bets	The total spent in bets.
Wins	The total received in wins.
Delta	The net movement of funds. That is, the total spent in bets minus the amount received in wins.
	<div data-bbox="424 981 1391 1079" style="background-color: #d9e1f2; padding: 5px;"> <p data-bbox="453 1010 1270 1048">Note: If more was won than spent, the number is shown in red.</p> </div>
Minutes	The total minutes spent gambling.
Date	The date on which the betting activity took place.
Day	The day of week on which the betting activity took place.
Funds	Money added to the card from an external source.


Summary Sessions per Machine report

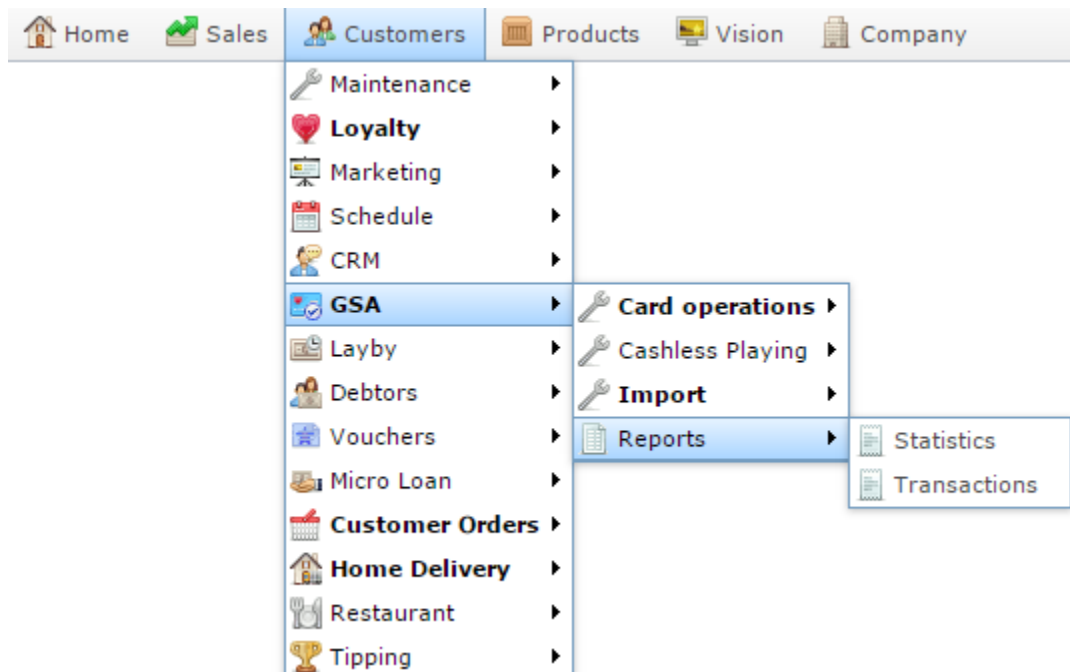
Use the Summary Sessions per Machine report to view a summary of the betting activity of GSA cards at a specific machine.

Note: This is very similar to the Summary Sessions report that displays a summary of activity across all machines at a venue, instead of a specific machine. See *Summary Sessions report* on page 131.

Opening the Summary Sessions per Machine report

To open the Summary Sessions per Machine report:

1. Press  Customers.
2. Press **GSA > Reports > Transactions**.



The Venue by Betting report is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesda 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
FLC	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29
Total:	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29

By

Day

Date

18/11/2015

Filter

None

Type

Bettings

Add to Favourites

3. Press the **Venue** you want to examine.

A popup menu is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesda 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
FLC	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29
Total	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29

Sessions
Machines

By

Day

Date

15/11/2015

Filter

None

Type

Bettings

Add to Favourites

4. Press **Machines**.

The Machine by Betting report is displayed.

Machine by Betting

Machine	Venue	Denomi	Sunday 15- Nov- 2015	Monday 16- Nov- 2015	Tuesday 17- Nov- 2015	Wednes 18- Nov- 2015	Thursda 19- Nov- 2015	Friday 20- Nov- 2015	Saturda 21- Nov- 2015	Total
051BC1 6B35- 4AF4- 8334- 50D4F2	FLC	\$0.01	\$1,969.4	\$280.52	\$23.55				\$1,498.0	\$3,771.9
34986B B062- 4384- 9D16- 39BED4	FLC	\$0.01		\$552.50	\$635.80	\$115.10	\$1,542.7			\$2,845.0
8FC208 A57C- 4669- 92FA- E26CE5	FLC	\$0.01	\$523.72		\$12.40	\$403.34	\$171.22	\$634.37	\$189.22	\$1,934.0
E59EE6 604E- 4A58- 982E- B16158	FLC	\$0.20		\$215.44		\$1,054.5				\$1,270.0

Venue

FLC

By

Day

Date

15/11/2015

Filter

None

Type

Bettings

Add to Favourites

5. Press the **Machine** you want to examine.

A popup menu is displayed.

Machine by Betting

Machine	Venue	Denomi	Sunday 15- Nov- 2015	Monday 16- Nov- 2015	Tuesday 17- Nov- 2015	Wednes 18- Nov- 2015	Thursda 19- Nov- 2015	Friday 20- Nov- 2015	Saturda 21- Nov- 2015	Total
051BC1 6B35- 4AF4- 8334- 50D4F2	FLC	\$0.01	\$1,969.4	\$280.52	\$23.55				\$1,498.0	\$3,771.9
34986B B062- 4384- 9D16- 39BED4	FLC	\$0.01		\$552.50	\$635.80	\$115.10	\$1,542.7			\$2,845.0
8FC208 A57C- 4669- 92FA- E26CE5	FLC	\$0.01	\$523.72		\$12.40	\$403.34	\$171.22	\$634.37	\$189.22	\$1,934.0
E59EE6 604E- 4A58- 982E- B16158	FLC	\$0.20		\$215.44		\$1,054.5				\$1,270.0

Card Sessions
Machine Sessions

Venue

FLC

By

Day

Date

15/11/2015

Filter

None

Type

Bettings

Add to Favourites

6. Press **Card Sessions**.

The Summary Session report is displayed.

Summary Sessions

Card ID	Card	Venue	Bets	Wins	Delta	Sessions	Minutes	Date	Day
---------	------	-------	------	------	-------	----------	---------	------	-----



Venue

All >

Option

Detail >

By

Year >

Date

15/11/2015

Summary Sessions per Machine report key fields

Filters area

Use this area to filter the results shown in the report.

Field	Description
<input type="button" value="Add to Favourites"/>	Press to add this report to your Portal favourites for easier access.
By	Select to display the report for a specific day, week, month or year.
Date / Date From and Date To / As of / Start Date and End Date	Select the date or date period to report on.
Venue	Select the venue to report on.
Option	Select to view a full report, or summary details.

Report area

This area displays report information.

Note: Not all fields may be displayed at once. Some fields depend on your filter field selections.

Field	Description
Card ID	A unique code identifying the card.
Card	The card number identifying the GSA card-holder account.
Venue	The name of the venue the activity occurred at.
Bets	The total spent in bets.
Wins	The total received in wins.
Delta	The net movement of funds. That is, the total spent in bets minus the amount received in wins.
	Note: If more was won than spent, the number is shown in red.
Sessions	The number of sessions that occurred.
Minutes	The total minutes spent gambling.

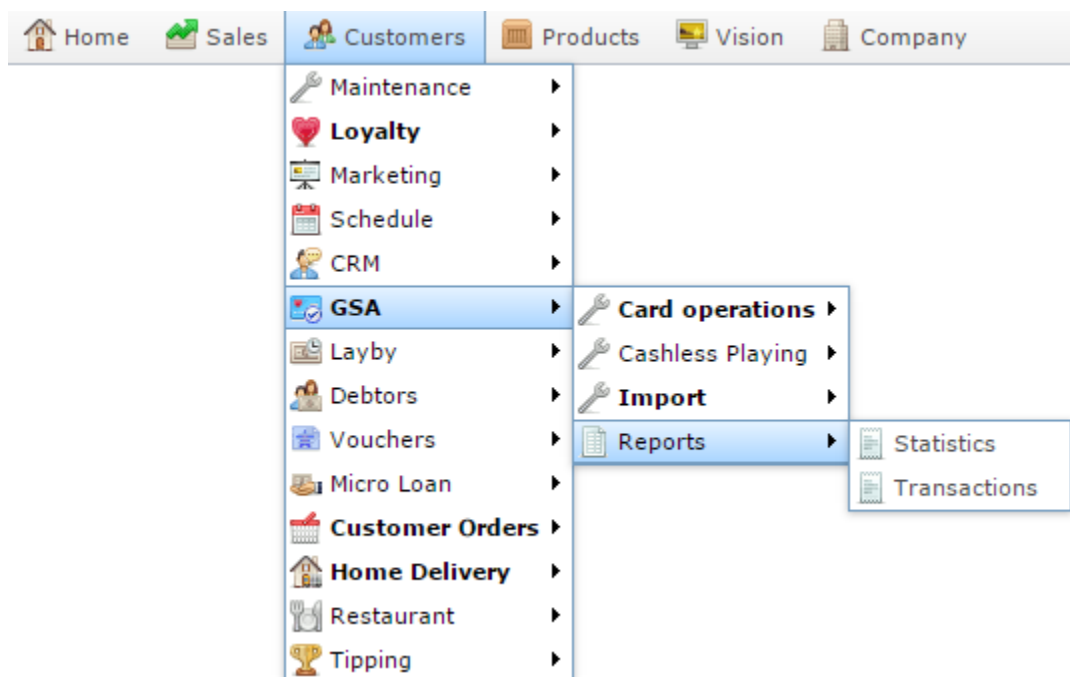
Machine by Betting report

Use the Machine by Betting report to view a venue's summarised betting activity for each machine, and drill down into more detailed reports.

Opening the Machine by Betting report

To open the Machine by Betting report:

1. Press  Customers.
2. Press **GSA > Reports > Transactions**.



The Venue by Betting report is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesda 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
FLC	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.25
Total:	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.25

By

Date

Filter

Type

3. Press the **Venue** you want to examine.
A popup menu is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesd 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
El Sessions	3.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.2
To Machines	3.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.2

By
Day

Date
15/11/2015

Filter
None

Type
Bettings

Add to Favourites

4. Press **Machines**.

The Machine by Betting report is displayed.

Machine by Betting

Machine	Venue	Denomi	Sunday 15- Nov- 2015	Monday 16- Nov- 2015	Tuesday 17- Nov- 2015	Wednes 18- Nov- 2015	Thursda 19- Nov- 2015	Friday 20- Nov- 2015	Saturda 21- Nov- 2015	Total
051BC1 6B35- 4AF4- 8334- 50D4F2	FLC	\$0.01	\$1,969.4	\$280.52	\$23.55				\$1,498.1	\$3,771.5
34986B R062- 4384- 9D16- 39BFD1	FLC	\$0.01		\$552.50	\$635.80	\$115.10	\$1,542.1			\$2,845.4
8FC208 A57C- 4669- 92FA- E26CE1	FLC	\$0.01	\$523.72		\$12.40	\$403.34	\$171.22	\$634.37	\$189.22	\$1,934.0
E59EE1 604E- 4A58- 982E- B16158	FLC	\$0.20		\$215.44		\$1,054.1				\$1,270.0

Venue
FLC

By
Day

Date
15/11/2015

Filter
None

Type
Bettings

Add to Favourites

Machine by Betting report key fields

Filters area

Use this area to filter the results shown in the report.

Field	Description						
<input type="button" value="Add to Favourites"/>	Press to add this report to your Portal favourites for easier access.						
By	Select to display the report for a specific day, week, month or year.						
Date / Date From and Date To / As of / Start Date and End Date	Select the date or date period to report on.						
Venue	Select the venue to report on.						
Filter	Select to filter the report to: <table><tbody><tr><td>None</td><td>Do not filter the report.</td></tr><tr><td>Any Warning</td><td>Where warnings have been received.</td></tr><tr><td>Warn Denom</td><td>Where warnings have been received for exceeding the limit on denominations.</td></tr></tbody></table>	None	Do not filter the report.	Any Warning	Where warnings have been received.	Warn Denom	Where warnings have been received for exceeding the limit on denominations.
None	Do not filter the report.						
Any Warning	Where warnings have been received.						
Warn Denom	Where warnings have been received for exceeding the limit on denominations.						

Field	Description
Warn Excluded	Where warnings have been received for gambling on excluded days.
Warn Amount	Where warnings have been received for exceeding the limit on spending amounts.
Warn Time	Where warnings have been received for exceeding the limit on gambling time.
Any Block	Where cards have been blocked.
Block Denom	Where cards have been blocked for exceeding the limit on denominations.
Block Excluded	Where cards have been blocked for gambling on excluded days.
Block Amount	Where cards have been blocked for exceeding the limit on spending amounts.
Block Time	Where cards have been blocked for exceeding the limit on gambling time.
Type	Select to report on:
Bettings	The amount that has been spent in bet placements.
Winnings	The amount received in winnings.
Net Movement	The amount spent in bet placements minus the amount received in winnings.

Field	Description
Sessions	The number of sessions.

Report area

This area displays report information.

Note: Not all fields may be displayed at once. Some fields depend on your filter field selections.

Field	Description
Venue	The name of the venue the activity occurred at.
Machine / Machine ID	The unique code identifying the machine on which the betting took place.
Denomination	The denomination of spending the machine accepts. For example, \$1, \$0.05, etc.
Day of Week / Week End / Month End / Year End	The total activity reported on during each specified period. Note: The data that is reported depends on other report filter selections.
Total	The total activity reported on during the specified period. Note: The data that is reported depends on other report filter selections.

Machine Summary by Card report

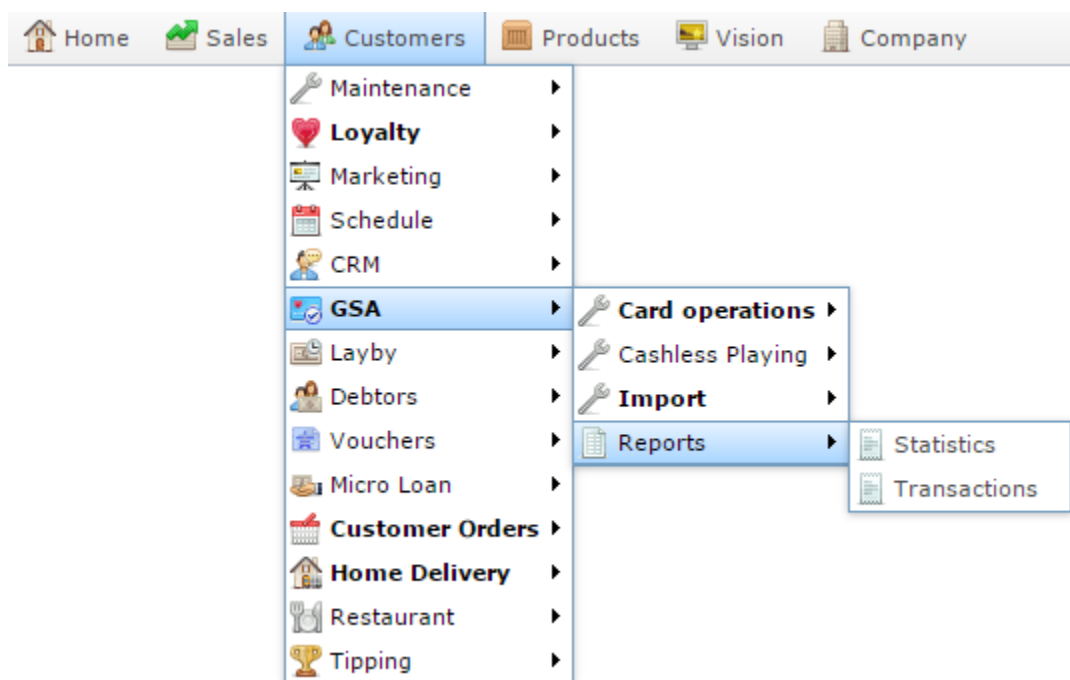
Use the Machine Summary by Card report to view a summary of each machine session with the selected card.

Note: This is similar to the report that shows all sessions of a specific machine. See *Machine Summary report* on page 119.

Opening the Machine Summary by Card report

To open the Machine Summary by Card report:

1. Press  Customers.
2. Press **GSA > Reports > Transactions**.



The Venue by Betting report is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesda 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
FLC	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29
Total:	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29

By

Day

Date

18/11/2015

Filter

None

Type

Bettings

Add to Favourites

3. Press the **Venue** you want to examine.

A popup menu is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesda 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
FLC	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29
Total	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29

Sessions
Machines

By

Day

Date

15/11/2015

Filter

None

Type

Bettings

Add to Favourites

4. Press **Sessions**.

The Summary Sessions report is displayed.

Summary Sessions

Card ID	Card	Venue	Bets	Wins	Delta	Sessions	Minutes
F830C954- BEC0- 41B7- AFEE- D791944E0	618106751	FLC	\$2,553.05	\$2,386.74	\$166.31	6	172
EEA922AA- 2BFC- 4171- 85F0- 98F0E554C	618106742	FLC	\$288.51	\$228.28	\$60.23	4	63
F2376F70- 6C1D- 40BB- 966F- E908ACE8	618106608	FLC	\$1,079.27	\$1,276.55	-\$197.28	14	120

Venue

FLC

Option

Summary

By

Day

Date

15/11/2015

5. Press the **Card ID** you want to examine.

The Card Sessions report is displayed.

Card Sessions

Sess ID	Card ID	Card	Venu	Date	Day	Oper	Start	End	Start Minu Hour	Sper	Win	Bets	Dem	Fund	Delta	Mac ID
681E 28F8 41FF 8D7E EEF	F83C BEC 41B7 AFE D791	6181	FLC	15/1	Sunc		15/1 12:0	15/1 12:1	12	17	\$313 \$263	\$222 \$0.0			\$49.4	AB4I C0C1 4218 86A6 A45A
44D 9336 47A BE8 FAD	F83C BEC 41B7 AFE D791	6181	FLC	15/1	Sunc		15/1 13:4	15/1 13:5	13	10	\$145 \$62.4	\$117 \$1.0			\$83.6	6F8E E03E 45C1 9BF2 A6D1

Venue

FLC

By

Day

Date

15/11/2015

6. Press the **Machine ID** you want to examine.

The Machine Summary report is displayed.

Machine Summary

Venue	Machine	Denomin	Bets	Wins	Delta	Sessions	Minutes	Date	Day
FLC	AB4D332- C0CD- 4218- 86A6- A45A013	\$0.01	\$313.00	\$263.35	\$49.65	1	17	15/11/2015	Sunday

Option

Summary

By

Day

Date

15/11/2015

Machine Summary by Card report key fields

Filters area

Use this area to filter the results shown in the report.

Field	Description
<input type="button" value="Add to Favourites"/>	Press to add this report to your Portal favourites for easier access.
By	Select to display the report for a specific day, week, month or year.
Date /	Select the date or date period to report on.
Date From and Date To /	
As of /	
Start Date and End Date	
Option	Select to view a full report, or summary details.

Report area

This area displays report information.

Note: Not all fields may be displayed at once. Some fields depend on your filter field selections.

Field	Description
Card ID	A unique code identifying the card.
Card	The card number identifying the GSA card-holder account.
Venue	The name of the venue the activity occurred at.
Machine / Machine ID	The unique code identifying the machine on which the betting took place.
Denomination	The denomination of spending the machine accepts. For example, \$1, \$0.05, etc.
Bets	The total spent in bets.
Wins	The total received in wins.
Delta	The net movement of funds. That is, the total spent in bets minus the amount received in wins.

Note: If more was won than spent, the number is shown in red.

Field	Description
Sessions	The number of sessions that occurred.
Minutes	The total minutes spent gambling.
Date	The date on which the betting activity took place.
Day	The day of week on which the betting activity took place.

Machine Summary report

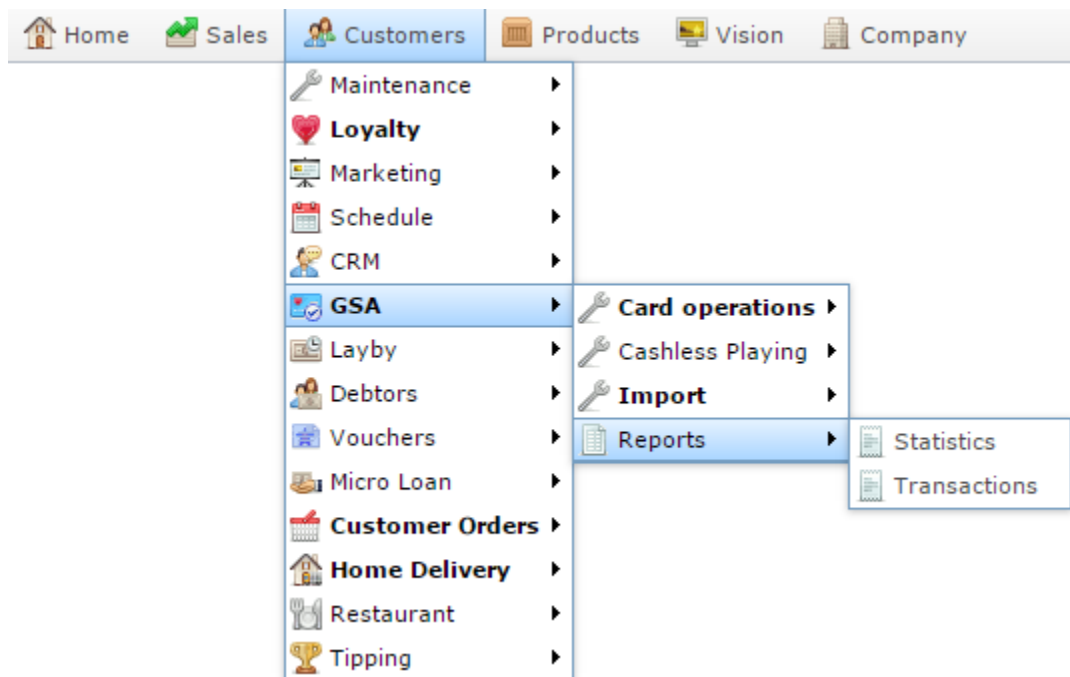
Use the Machine Summary report to view a summary of the sessions of a specific machine at a venue.

Note: This is similar to the report that shows all activities of the machines used by a specific GSA card. See *Machine Summary by Card report* on page 113.

Opening the Machine Summary report

To open the Machine Summary report:

1. Press  Customers.
2. Press **GSA > Reports > Transactions**.



The Venue by Betting report is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesda 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
FLC	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29
Total:	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29

By

Day

Date

18/11/2015

Filter

None

Type

Bettings

Add to Favourites

3. Press the **Venue** you want to examine.

A popup menu is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesda 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
FLC	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29
Total	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29

Sessions
Machines

By

Day

Date

15/11/2015

Filter

None

Type

Bettings

Add to Favourites

4. Press **Machines**.

The Machine by Betting report is displayed.

Machine by Betting

Machine	Venue	Denom	Sunday 15- Nov- 2015	Monday 16- Nov- 2015	Tuesday 17- Nov- 2015	Wednes 18- Nov- 2015	Thursda 19- Nov- 2015	Friday 20- Nov- 2015	Saturda 21- Nov- 2015	Total
051BC1 6B35- 4AF4- 8334- 50D4F2	FLC	\$0.01	\$1,969.4	\$280.52	\$23.55				\$1,498.0	\$3,771.9
34986B B062- 4384- 9D16- 39BEDA	FLC	\$0.01		\$552.50	\$635.80	\$115.10	\$1,542.0			\$2,845.4
8FC208 A57C- 4669- 92FA- E26CE5	FLC	\$0.01	\$523.72		\$12.40	\$403.34	\$171.22	\$634.37	\$189.22	\$1,934.0
E59EE6 604E- 4A58- 982E- B16158	FLC	\$0.20		\$215.44		\$1,054.5				\$1,270.0

Venue

FLC

By

Day

Date

15/11/2015

Filter

None

Type

Settings

Add to Favourites

5. Press the **Machine** you want to examine.

A popup menu is displayed.

Machine by Betting

Machine	Venue	Denom	Sunday 15- Nov- 2015	Monday 16- Nov- 2015	Tuesday 17- Nov- 2015	Wednes 18- Nov- 2015	Thursda 19- Nov- 2015	Friday 20- Nov- 2015	Saturda 21- Nov- 2015	Total
051BC1 6B35- 4AF4- 8334- 50D4F2	FLC	\$0.01	\$1,969.4	\$280.52	\$23.55				\$1,498.0	\$3,771.9
34986B B062- 4384- 9D16- 39BEDA	FLC	\$0.01		\$552.50	\$635.80	\$115.10	\$1,542.0			\$2,845.4
8FC208 A57C- 4669- 92FA- E26CE5	FLC	\$0.01	\$523.72		\$12.40	\$403.34	\$171.22	\$634.37	\$189.22	\$1,934.0
E59EE6 604E- 4A58- 982E- B16158	FLC	\$0.20		\$215.44		\$1,054.5				\$1,270.0

Card Sessions
Machine Sessions

Venue

FLC

By

Day

Date

15/11/2015

Filter

None

Type

Settings

Add to Favourites

6. Press **Machine Sessions**.

The Machine Summary report is displayed.

Machine Summary

Venue	Machine	Denomin	Bets	Wins	Delta	Sessions	Minutes	Date	Day
FLC	051BC1F 6B35- 4AF4- 8334- 50D4F25	\$0.01	\$1,936.54	\$1,993.14	-\$56.60	3	134	15/11/2015	Sunday
FLC	051BC1F 6B35- 4AF4- 8334- 50D4F25	\$0.01	\$33.00	\$9.95	\$23.05	1	3	15/11/2015	Sunday

Option

Summary

By

Day

Date

15/11/2015

Machine Summary report key fields

Filters area

Use this area to filter the results shown in the report.

Field	Description
<input type="button" value="Add to Favourites"/>	Press to add this report to your Portal favourites for easier access.
By	Select to display the report for a specific day, week, month or year.
Date / Date From and Date To / As of / Start Date and End Date	Select the date or date period to report on.
Option	Select to view a full report, or summary details.

Report area

This area displays report information.

Note: Not all fields may be displayed at once. Some fields depend on your filter field selections.

Field	Description
Card ID	A unique code identifying the card.
Card	The card number identifying the GSA card-holder account.
Venue	The name of the venue the activity occurred at.
Machine / Machine ID	The unique code identifying the machine on which the betting took place.
Denomination	The denomination of spending the machine accepts. For example, \$1, \$0.05, etc.
Bets	The total spent in bets.
Wins	The total received in wins.
Delta	The net movement of funds. That is, the total spent in bets minus the amount received in wins.

Note: If more was won than spent, the number is shown in red.

Field	Description
Sessions	The number of sessions that occurred.
Minutes	The total minutes spent gambling.
Date	The date on which the betting activity took place.
Day	The day of week on which the betting activity took place.

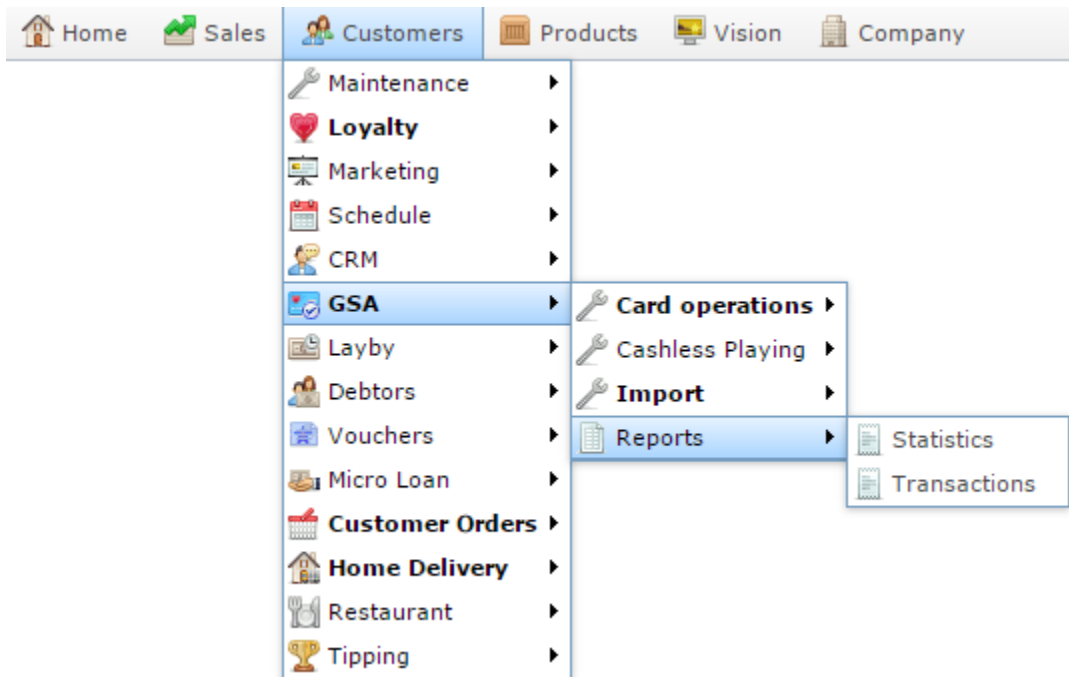
Session Spins report

Use the Session Spins report to view the detail of each spin during a session.

Opening the Session Spins report

To open the Session Spins report:

1. Press  Customers.
2. Press **GSA > Reports > Transactions**.



The Venue by Betting report is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesda 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
ELC	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.25
Total:	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.25

By: Day
Date: 18/11/2015
Filter: None
Type: Bettings
Add to Favourites

3. Press the **Venue** you want to examine.

A popup menu is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesd 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
El Sessions	3.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.2
To Machines	3.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.2

By
Day

Date
15/11/2015

Filter
None

Type
Bettings

Add to Favourites

4. Press **Sessions**.

The Summary Sessions report is displayed.

Summary Sessions

Card ID	Card	Venue	Bets	Wins	Delta	Sessions	Minutes
F830C954- BEC0- 41B7- AFEE- D791944E0	618106751	FLC	\$2,553.05	\$2,386.74	\$166.31	6	172
EEA922AA- 2BFC- 4171- 85F0- 98F0E554C	618106742	FLC	\$288.51	\$228.28	\$60.23	4	63
F2376F70- 6C1D- 40BB- 966F- E908ACE8	618106608	FLC	\$1,079.27	\$1,276.55	-\$197.28	14	120

Venue
FLC

Option
Summary

By
Day

Date
15/11/2015

5. Press the **Card ID** you want to examine.

The Card Sessions report is displayed.

Card Sessions

Sess ID	Card ID	Card ID	Venu ID	Date	Day	Oper	Start Time	End Time	Start Minu Hour	Sper	Win	Bets	Dem	Fund	Delta	Mac ID
681E	F83C	6181	FLC	15/1	Sunc		15:1	15:1	12	17	\$313	\$263	\$222	\$0.0	\$49.1	AB4 C0C 421B 86AE A45
28F8	BEC						12:0	12:1								
41FF	41B7															
8D7E	AFE															
EEF	D791															
44D	F83C	6181	FLC	15/1	Sunc		15:1	15:1	13	10	\$145	\$62	(\$117)	\$1.0	\$83.1	6F8E E03E 45C1 9BF A6DE
9336	BEC						13:4	13:5								
47A	41B7															
BE8	AFE															
FAD	D791															

Venue
FLC

By
Day

Date
15/11/2015

6. Press the **Session ID** you want to examine.

The Session Spins report is displayed.

Session Spins

Session ID	Card ID	Card	Venue	Day	Spin Time	Bets Per Line	Lines	Won	Spin Lines	Demon	Machine ID
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Session Spins report key fields

Report area

This area displays report information.

Note: Not all fields may be displayed at once. Some fields depend on your filter field selections.

Field	Description
Session ID	Unique code identifying the session.
Card ID	A unique code identifying the card.
Card	The card number identifying the GSA card-holder account.
Venue	The name of the venue the activity occurred at.
Machine / Machine ID	The unique code identifying the machine on which the betting took place.
Denomination	The denomination of spending the machine accepts. For example, \$1, \$0.05, etc.
Day	The day of week on which the betting activity took place.
Spin Time	Date and time of the spin.
Bets Per Line	Amount bet per line.

Field	Description
Lines	Number of lines available.
Won	Total amount received as winnings from this session spin.
Spin Lines	The total number of lines bet this spin.

Summary Sessions report

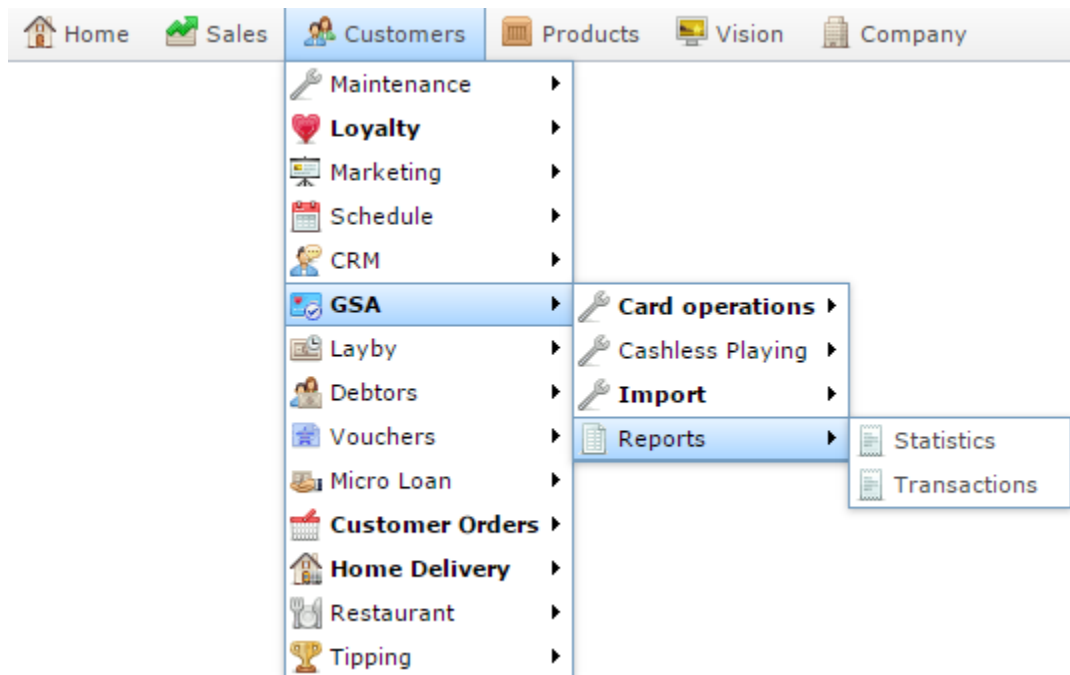
Use the Summary Sessions report to view a venue's betting transactions summarised per card, and drill down into more detailed reports.

Note: This is very similar to the Summary Sessions per Machine report that displays a summary of activity on a specific machine at a venue, instead of across all machines. See *Summary Sessions per Machine report* on page 101.

Opening the Summary Sessions report

To open the Summary Sessions report:

1. Press  Customers.
2. Press **GSA > Reports > Transactions**.



The Venue by Betting report is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesda 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
FLC	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29
Total:	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29

By

Day

Date

18/11/2015

Filter

None

Type

Bettings

Add to Favourites

3. Press the **Venue** you want to examine.

A popup menu is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesda 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
FLC	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29
Total	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.29

Sessions
Machines

By

Day

Date

15/11/2015

Filter

None

Type

Bettings

Add to Favourites

4. Press **Sessions**.

The Summary Sessions report is displayed.

Summary Sessions

Card ID	Card	Venue	Bets	Wins	Delta	Sessions	Minutes
F830C954- BEC0- 41B7- AFEE- D791944E0	618106751	FLC	\$2,553.05	\$2,386.74	\$166.31	6	172
EEA922AA- 2BFC- 4171- 85F0- 98F0E554C	618106742	FLC	\$288.51	\$228.28	\$60.23	4	63
F2376F70- 6C1D- 40BB- 966F- E908ACE8	618106608	FLC	\$1,079.27	\$1,276.55	-\$197.28	14	120

Venue

FLC >

Option

Summary >

By

Day >

Date

15/11/2015

Summary Sessions report key fields

Filters area

Use this area to filter the results shown in the report.

Field	Description
<input type="button" value="Add to Favourites"/>	Press to add this report to your Portal favourites for easier access.
By	Select to display the report for a specific day, week, month or year.
Date / Date From and Date To / As of / Start Date and End Date	Select the date or date period to report on.
Venue	Select the venue to report on.
Option	Select to view a full report, or summary details.

Report area

This area displays report information.

Note: Not all fields may be displayed at once. Some fields depend on your filter field selections.

Field	Description
Card ID	A unique code identifying the card.
Card	The card number identifying the GSA card-holder account.
Venue	The name of the venue the activity occurred at.
Bets	The total spent in bets.
Wins	The total received in wins.
Delta	The net movement of funds. That is, the total spent in bets minus the amount received in wins.
	Note: If more was won than spent, the number is shown in red.
Sessions	The number of sessions that occurred.
Minutes	The total minutes spent gambling.
Date	The date on which the betting activity took place.

Field	Description
Day	The day of week on which the betting activity took place.

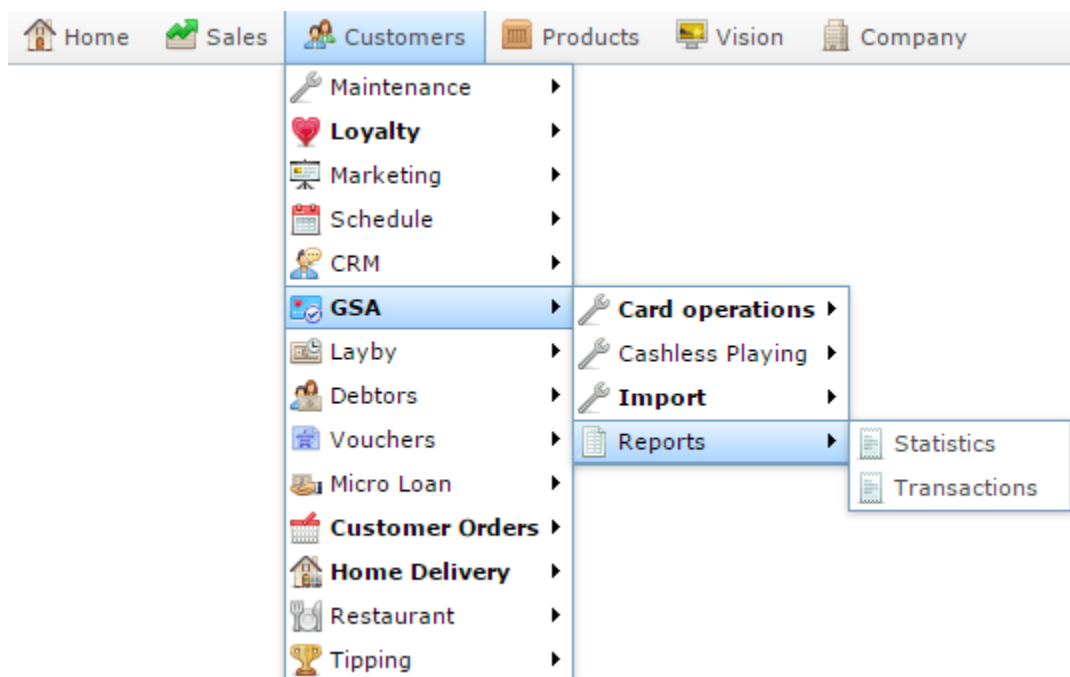
Venue by Betting report

Use the Venue by Betting report to view betting transactions across venues over a specific period, and drill down into more detailed reports.

Opening the Venue by Betting report

To open the Venue by Betting report:

1. Press  Customers.
2. Press **GSA > Reports > Transactions**.



The Venue by Betting report is displayed.

Venue by Betting

Venue	Sunday 15-Nov- 2015	Monday 16-Nov- 2015	Tuesday 17-Nov- 2015	Wednesda 18-Nov- 2015	Thursday 19-Nov- 2015	Friday 20-Nov- 2015	Saturday 21-Nov- 2015	Total
FLC	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.25
Total:	\$4,293.21	\$1,666.06	\$844.45	\$1,573.36	\$2,326.17	\$736.91	\$2,184.13	\$13,624.25

By
Day

Date
18/11/2015

Filter
None

Type
Bettings

Add to Favourites

Venue by Betting report key fields

Filters area

Use this area to filter the results shown in the report.

Field	Description								
<input type="button" value="Add to Favourites"/>	Press to add this report to your Portal favourites for easier access.								
By	Select to display the report for a specific day, week, month or year.								
Date / Date From and Date To / As of / Start Date and End Date	Select the date or date period to report on.								
Filter	Select to filter the report to: <table border="1"><tbody><tr><td>None</td><td>Do not filter the report.</td></tr><tr><td>Any Warning</td><td>Where warnings have been received.</td></tr><tr><td>Warn Denom</td><td>Where warnings have been received for exceeding the limit on denominations.</td></tr><tr><td>Warn Excluded</td><td>Where warnings have been received for gambling on excluded days.</td></tr></tbody></table>	None	Do not filter the report.	Any Warning	Where warnings have been received.	Warn Denom	Where warnings have been received for exceeding the limit on denominations.	Warn Excluded	Where warnings have been received for gambling on excluded days.
None	Do not filter the report.								
Any Warning	Where warnings have been received.								
Warn Denom	Where warnings have been received for exceeding the limit on denominations.								
Warn Excluded	Where warnings have been received for gambling on excluded days.								

Field	Description
Warn Amount	Where warnings have been received for exceeding the limit on spending amounts.
Warn Time	Where warnings have been received for exceeding the limit on gambling time.
Any Block	Where cards have been blocked.
Block Denom	Where cards have been blocked for exceeding the limit on denominations.
Block Excluded	Where cards have been blocked for gambling on excluded days.
Block Amount	Where cards have been blocked for exceeding the limit on spending amounts.
Block Time	Where cards have been blocked for exceeding the limit on gambling time.
Type	Select to report on:
Bettings	The amount that has been spent in bet placements.
Winnings	The amount received in winnings.
Net Movement	The amount spent in bet placements minus the amount received in winnings.
Sessions	The number of sessions.

Report area

This area displays report information.

Note: Not all fields may be displayed at once. Some fields depend on your filter field selections.

Field	Description
Venue	The name of the venue the activity occurred at.
Day of Week /	The total activity reported on during each specified period.
Week End /	Note: The data that is reported depends on other report filter selections.
Month End /	
Year End	